

Terms and Conditions for Comic Con Competition to win a trip to Tokyo Disneyland in 2026:

Telkom SA SOC Limited in collaboration with Reed Exhibitions

1 Competition

- 1.1 The competition will be organised and run by Telkom SA SOC Limited (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park The Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria together with Reed Exhibitions. (hereinafter referred to as “Telkom”), including its affiliates, partners, associations and agents (“Organisers”).
- 1.2 Employees, directors and agents of the Organisers, their immediate families, life partners, business partners and associates and any person directly involved with the sponsoring, devising, production, management or marketing of this Competition are not eligible to participate in this Competition. The Competition is not open for entry by or on behalf of a legal entity. Entries received from business accounts (are excluded from participating and benefitting from the Competition.)
- 1.3 By entering this Competition all participants agree to abide by the competition rules, which will be interpreted by Telkom and Telkom’s decision regarding any issue with the Competition will be final and binding and no correspondence will be entered into. Any person sharing in the Prize will equally be bound by these competition rules.

2 Who is eligible to enter the competition:

- 2.1 Persons (“Participants”) interested in entering the Competition must:
 - 2.1.1 be a natural person;
 - 2.1.2 be a South African citizen or a permanent resident with a valid identity document and passport and reside in South Africa;
 - 2.1.3 be between 18 (eighteen) years or older; and
 - 2.1.4 have qualified to participate in the Competition by purchasing qualifying products as per clause 3.1 below during the Competition Period.

3 Competition Mechanics

- 3.1 To qualify as a Participant to this Competition you must be a Telkom Customer who successfully purchased Comic Con bundles on *123# during the period 17 April to 31 May 2025 and again from 1 August to 30 September 2025. (“the Competition Period”).
- 3.2 Qualifying Products for this competition:

- 3.2.1 Any Comic Con bundle purchased on *123# will qualify for the competition. Each bundle purchased will qualify you for one competition entry.
- 3.3 Only the products purchased during the Competition Period will qualify to enter the draw. Any late entries received will not be taken into consideration.

4 Competition Prize

- 4.1 When complying with the Competition Mechanics as set-out in paragraph 3 above, one Participant stands a chance to win a trip consisting of the following:
- Air tickets for 2 persons to Tokyo
 - Accommodation for 2 persons for 3 nights
 - One day pass for 2 persons to Disneyland Tokyo
- 4.2 a weekend pass for two (2) persons to Tokyo Disneyland in 2026 including flight tickets, and accommodation (“**Competition Prize**”). The prize will be valid from March to October 2026 and the winner can select suitable dates within the stipulated timeframe.
- 4.3 All travel and accommodation choices will be at Telkom’s discretion. Bookings with respect to the Hotel Accommodation and Flights will be made via a designated representative appointed by the Telkom/Organisers. All other expenses such as travel insurance, transfers, meals will need to be covered by the prize winner.
- 4.4 The Prize does not cover any other costs of the winner whatsoever, other than the costs specifically described herein. The winner will be required at his/her own cost to make his/her own arrangements with regards to the necessary costs to collect or attend the VISA interview, additional requirements and other travel documentation required by him/her and the accompanying person to travel.
- 4.5 The Competition Prize is not exchangeable, cannot be redeemed for cash, and will not be transferable or negotiable.
- 4.6 Telkom does not make any representations or give any warranties, whether expressly or implicitly, as to a prize, and in particular, but without limitation, makes no representations and gives no warranty that your entry or participation in the competition will necessarily result in you winning a prize.
- 4.7 The winner will, during the trip, be regarded as a Telkom ambassador and will be encouraged to share the experience by social media interaction daily.
- 4.8 The winner will be selected by random draw by 28 February 2026 and verified by an independent auditor (“Competition Winner”) and will be informed telephonically, by SMS or email not later than 15 March 2026. However, in the event of a Prize Winner either being disqualified, or forfeiting the Prize, the announcement of the next qualifying Participant may only be at such time as reasonably possible for the Organisers. Once informed the Prize Winner will have 15 (fifteen) working days to provide the Organiser with all the information

relevant to the Prize awarding such as, but not limited to, a valid South African Identification document and Passport, proof of the qualifying purchase.

The organizers will also publicly announce the winners name on social media after the draw takes place in March 2026.

5 General

- 5.1 All risks and ownership of the Competition Prize shall pass to the Competition Winner on transfer/delivery thereof and all the Organiser's obligations in regard to the Competition as well as in regard to the Competition Prize shall terminate.
- 5.2 Notwithstanding the fact that the Competition Prize vests on the Competition Winner immediately upon the determination of the results, any Competition Prize that remains unclaimed/ undeliverable after (1) one month of transfer or no reasonable effort is made on the part of the successful Competition Winner to claim the Competition Prize, despite having been advised of the results of the Competition, will be forfeited.
- 5.3 By participating in this Competition, each Participant gives the necessary consent for the use of their personal information for the purpose of selecting and identifying a Competition Winner and awarding the Competition Prize.
- 5.4 The Competition, the Competition Prize, and any terms and/or conditions surrounding it may be amended by reasonable notification at any time during the Competition Period and will be applied and interpreted in the sole discretion of the Organisers. Such altered terms and conditions shall become effective immediately after being altered or on such date as may be determined by the Organisers. No Competition Participants shall have any recourse against the Organisers as a result of any alterations of the terms and conditions. The altered terms and conditions will be available at http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml
- 5.5 In the event of a dispute in regard to any aspect of the Competition and/or the Terms and Conditions, the Organisers decision will be final and binding and no correspondence will be entered into.
- 5.6 Telkom and its affiliates are not responsible for any competition entries which are not received by Telkom, its affiliates and promoters, whether timeously or at all, regardless of the cause thereof. Without limitation, Telkom or its affiliates are not responsible for any problems or technical malfunction of any telephone network or lines, computer on-line systems, servers, or providers,
- 5.7 Neither the Organisers, nor any other person or party associated with the Competition, their associated companies, agents, contractors and sponsors and any of its personnel involved in the Competition, shall be liable whatsoever for any loss or damage incurred or suffered (including but not limited to direct or indirect or consequential loss), death or personal injury suffered or sustained arising from either participation in the Competition or from claiming the Competition Prize or after claiming the Competition Prize.

- 5.8 The Organisers reserve the right to extend, reasonably shorten or suspend the time period of the Competition for technical, commercial or operational reasons or for the greater public good or due to a “force majeure” event or generally for any reason whatsoever within its sole discretion, on condition that it notifies the Participants in a manner that is expedient according to its best ability.
- 5.9 The Organisers reserve the right to amend the rules and/or terminate this Competition immediately at any stage, whether required as a result of changes in legislation, or if required by any national, provincial or municipal authority, or within the sole discretion of the Organisers for any reason (recognized in law). Notice of such termination shall be published on http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml. In such event, all Participants waive any rights that they may have/purport to have in terms of this Competition and acknowledge that they will have no recourse against the Organisers whatsoever.
- 5.10 All information relating to the Competition which is published on any marketing material will form part of these Terms and Conditions. In the event of any conflict between such marketing material and these Terms and Conditions, these Terms and Conditions shall prevail.
- 5.11 South African law shall govern these Competition rules and the courts of South Africa shall have exclusive jurisdiction.
- 5.12 Any Competition Participant will be disqualified, if they have directly or indirectly engaged in corrupt, fraudulent or unfair practices in participating in the Competition. A Participant may also not win a Prize if it is unlawful for the Organiser to supply such prize to the Participant. Any such entries will be forfeited.
- 5.13 The winners will be notified by means of the contact details provided when entering the competition and will also be announced on any Telkom social media platform or website at Telkom’s discretion. Telkom or its affiliates may require Participants to provide them with additional information as may be reasonably required to process and facilitate the acceptance, bookings and/or use of a prize.
- 5.14 Participants must ensure that all information provided in respect of the Competition is accurate, complete, and up to date.
- 5.15 The acceptance and use of the Prize remains subject to the issuing of valid VISA and Telkom therefore reserves the right to disqualify a Prize Winner if not successful.
- 5.16 Any entry will be subject to Telkom Competition Terms and Conditions & Competition Rules and Telkom may disqualify the Participant for failure to comply with such.
- 5.17 Telkom reserves the right to disqualify a winner if he/she does not respond to the email or telephone call within one week of winner selection and may also randomly select a replacement winner from the competition entries. In such circumstances, the replacement winner shall be contacted via email or telephonically by the Organisers as soon as reasonably

practicable and shall be required to respond in the manner set out in such correspondence. If the selected winner does not have any contact details, a redraw will need to take place immediately.

5.18 The provision of the qualifying products remain subject to the relevant product specific terms and conditions:

5.18.1 [Broadband Terms and Conditions](#)

5.18.2 [Telkom Internet Terms & Conditions](#)

5.18.3 [Telkom Internet Acceptable Use Policy \(AUP\)](#)

available at http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

5.19 The LTE network coverage can be confirmed on Telkom's website at the following URL www.telkom.co.za/today/ucm.