TELKOM BLACK FRIDAY 2026 TERMS AND CONDITIONS FOR Mobile Postpaid

15 November – 22 December 2026

1. Introduction

1.1. Qualifying Participants who buy or upgrade to any promotional offer ("the Services"), as set-out in section 3 below will qualify for a R1000 accessory voucher ("the Promotion").

1.2. All Services rendered by Telkom remains subject to the Product Specific Terms and Conditions, and Telkom's Standard Terms and Condition for the provisioning of Electronic Communications Services available at: https://group.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml .

2. Promotional Period

2.1. The Promotional Period runs from 00:01 on 15November to 23:59 on 22 December 2026.

3. To Qualify

3.1. The Promotion is open for entry to all SA consumers who purchase or upgrade services to any of the Telkom Mobile Postpaid Deals featured in the Black Friday Campaign 2026 qualifying deals as indicated at point 3.4

3.2. To participate in the Promotion, an eligible SA consumer who is a natural person and is aged 18+ years, and resides permanently in South Africa must comply with the following rules:

3.2.1. Successfully apply for a new or upgrade to a qualifying Black Friday 2026 deal. The qualifying deals are indicated on the table below

3.2.2. The Participant's order must be successful completed and active and credit vetting must have been successful.

3.3. RICA shall apply when ordering and purchasing new mobile services.

3.4. The Black Friday deals, as per the table below, will qualify as being eligible:

3.4.1. Methods of application for consideration into the Promotion include signing up or upgrading instore, and / or through a call centre, or online.

3.4.2. The deals are available on a 24-month and 36- month term.

3.4.3. All Black Friday deals are subject to stock availability and are only available while stock lasts

Device	Black Friday Subscription 36 months (vat incl)	Black Friday Subscription 24 months (vat incl)	Mobile Plan
Vivo V80LITE + Smart Watch + Air Buds	R449	R599	FlexOn 2
Huawei nova 15 Max + Huawei freebuds SE	R429	R599	FlexOn 2
Huawei Nova Y74	R309	R419	FlexOn 2
Huawei Pura 90 S Pro + Free Huawei Nova Y74S	R739	R1 089	FlexOn 2
Oppo Reno 15 Pro 512GB (eSIM)	R699	R969	FlexOn 2
OPPO A6 Pro5G + watch	R399	R529	FlexOn 2

Galaxy Fold 8 256GB	R1 299	R1 899	FlexOn 4
Galaxy Flip 8 256GB	R799	R1 129	FlexOn 2
Samsung Galaxy S26 Ultra 256GB	R999	R1 349	FlexOn 2
Galaxy S26FE 256GB	R599	R799	FlexOn 2
Galaxy S25 FE	R429	R579	FlexOn 2
Galaxy A37	R379	R499	FlexOn 2
Galaxy A27	R279	R349	FlexOn 2
HONOR X5d Plus s	R239	R299	FlexOn 2
Honor X7e + Watch 2i + Earbuds X8i	R299	R379	FlexOn 2
Honor 600Lite S	R399	R509	FlexOn 2
iPhone 13 Preloved	R329	R419	FlexOn 2
Huawei nova 15 Max + Huawei freebuds SE	R379	R549	PureFlex 150
Huawei Nova Y74	R259	R369	PureFlex 150
OPPO A6 Pro5G + watch	R349	R479	PureFlex 150
Samsung Galaxy A37	R329	R449	PureFlex 150
Samsung Galaxy A27	R229	R299	PureFlex 150
Samsung Galaxy S25 FE	399	R549	PureFlex 150
HONOR X5d Plus s	R189	R249	PureFlex 150
Honor X7e + Watch 2i + Earbuds X8i	R249	R329	PureFlex 150
iPhone 13 Preloved	R279	R369	PureFlex 150
Oppo Pad SE	R299	R399	12.5GB LTE Wireless

4. Promotional Prizes

4.1. Qualifying customers will receive a Dress Your Tech once-off accessory vouchers valued at R1000. Any customer who purchases any of the above deals will qualify for the voucher.

5. Claiming of the Promotional Prize

5.1. Upon subscription and activation of the above mentioned qualifying mobile postpaid deals, the subscriber will receive a text message (SMS) with a unique code and a URL link from which they can redeem their discount voucher: www.dressyourtech.co.za

5.2. Once on the website, the customer is required to register an account on the partner site. Through this account, the customer shall have access to and be able to browse and make purchases, track their orders, track deliveries, request and track returns.

5.3. Only registered users may order the desired products from our partner's site. Registration will require that you provide a unique username and password and provide certain information and personal details to Dress Your tech. You will need to use your unique username and password in order to purchase products.

6. All deals qualify for a 50GB FREE bonus Telkom data. The data is once-off and valid for 31 days from date of activation.

7. Customer Queries and support

7.1. Customers who have queries regarding the offers or the Dress Your Tech accessory vouchers can contact the Telkom customer care line on 081 180.

8. General

8.1. Telkom reserves the right to amend these offerings terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: http://www.telkom.co.za; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the above-mentioned site.

8.2. Telkom reserves the right at any time to terminate this Promotional campaign offer without prior notification.

8.3. E&OE.

TELKOM BLACK FRIDAY 2026 TERMS AND CONDITIONS FOR SMART HOME GIVEAWAY

Giveaway Timelines:

15 November 2026 to 22 December 2026

1. Giveaway Rules

1.1. This Black Friday Smart Home giveaway ("Giveaway") is organised and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a company registered in the Republic of South Africa, with its registered address at Telkom Park, The Hub, 61 Oak Avenue, Highveld, Centurion, Pretoria ("Telkom").

1.2. By placing a qualifying order and participating in the Giveaway, each customer agrees to these terms and conditions ("Terms").

2. **Giveaway Period**

2.1. The Giveaway runs from 15 November 2026 to 22 December 2026, inclusive ("Giveaway Period"). Orders must be placed during the Giveaway Period to qualify.

2.2. Telkom may extend, shorten, suspend or terminate the Giveaway were reasonably necessary due to operational requirements, technical failures, fraud, force majeure or circumstances beyond its reasonable control. Any amendment will be communicated through Telkom's official channels and will be applied in accordance with applicable law.

3. **Who is Eligible**

3.1. To qualify, a customer must be a natural person, be 18 years or older, reside in South Africa, and place an eligible order in their own name during the Giveaway Period.

3.2. As per clauses 4 and 5 below, the customer's qualifying order(s) must be placed and activated/installed during the Giveaway Period. The customer must also meet the applicable coverage, credit vetting, RICA and service requirements for the selected LTE or Fibre plan.

The relevant Giveaway allocation remains subject to the limitations as set out in clauses 4 and 5 below. Telkom Group employees, their immediate family members, and persons involved in administering this Giveaway may not participate.

4. **Qualifying LTE Orders and Giveaway**

4.1. Subject to clause 3.2, the first 200 customers who purchase any of the following Telkom LTE Unlimited All Hours postpaid plans will qualify for the LTE Giveaway:

4.1.1.10Mbps LTE All Hours Basic;

4.1.2 20Mbps LTE All Hours; or

4.1.3 30Mbps LTE All Hours.

4.2. The LTE Giveaway prize allocation is limited to 200 customers and is available on a first-come, first-served basis while stocks last. The LTE allocation is separate from the Fibre allocation.

5. **Qualifying Fibre Orders and Giveaway**

5.1. Subject to clause 3.2, the first 120 consumer customers who apply for Telkom's Stream Connect Fibre 25/25Mbps on a 12-month fixed-term contract, and is installed, will each receive one of the following Smart Home devices, as allocated by Telkom. The first 120 customers will be determined by the date and time their Fibre service is activated:

5.1.1.Xiaomi Smart Air Fryer or

5.1.2.Xiaomi Smart Pet Feeder or

5.1.3.TP-Link two-pack Mesh System with professional installation.

5.2. Customers cannot choose which device they receive. Telkom will allocate the device, subject to availability. The Fibre allocation is limited to 120 customers and is available on a first-come, first-served basis while stocks last.

6. **Selection, Delivery and Address Details**

6.1. There is no competition, random draw or judging process. Qualifying customers will be identified in activation order, subject to the applicable limit for each category and verification of their eligibility.

6.2. Once a qualifying customer has been selected and eligibility confirmed, Telkom will notify the customer by SMS or telephone using the contact details recorded on Telkom's system. The allocated device will be delivered to the customer's premises at the delivery address recorded on the system. Telkom or its appointed delivery partner will make reasonable attempts to deliver the device. If delivery cannot be completed after reasonable attempts, including where the address or customer details are incorrect or the customer is unavailable, the customer will forfeit the Giveaway. Telkom may then select the next eligible customer in activation order for that category. For a Mesh System that includes professional installation, the customer will be contacted to schedule the installation in accordance with Telkom's fulfilment process.

7. **Giveaway Conditions**
   7.1. A Giveaway device is not transferable and may not be exchanged for cash, another product or service. No cash alternative will be offered.
   7.2. The Giveaway is subject to stock availability. Telkom may substitute a device that is unavailable with another device of equal or greater value, where reasonably necessary.
   7.3. If a customer's details cannot be verified, do not match the qualifying order, or the customer is found not to meet these Terms, Telkom may disqualify that customer and select the next eligible customer in the relevant category.
   7.4. Telkom is not responsible for costs or expenses incurred by a customer in participating in the Giveaway or accepting or using a device, except where liability cannot lawfully be excluded.

8. **General**
   8.1. Telkom may amend these Terms with reasonable notice. The amended Terms will be made available through Telkom's official channels and will be applied in accordance with applicable law.
   8.2. Telkom may disqualify a customer who breaches these Terms or is reasonably suspected of fraud, manipulation or abuse of the Giveaway process.
   8.3. These Terms are governed by the laws of the Republic of South Africa. Nothing in these Terms limits a customer's rights under the Consumer Protection Act, 68 of 2008, or any other applicable law.
   8.4. The Services applied for and used by the Customer remains subject to Telkom's Standard Terms and Conditions and any applicable Product Specific Terms and Conditions.
   8.5. A copy of all applicable Terms and Conditions will be available on https://group.telkom.co.za/regulatory/terms-and-conditions.html
   8.6. Personal information will be collected, processed and used to administer the Giveaway and arrange delivery, in accordance with applicable data protection laws, including the Protection of Personal Information Act, 4 of 2013, and Telkom's Privacy Policy.

Telkom Stream Connect Fibre 25/25Mbps
Promotion Timelines:
15 November 2026 to 22 December 2026

1. Telkom Product Specific Terms and Conditions for Telkom Stream Connect Fibre must be read together with Telkom's Standard Terms and Conditions for the Provisions of Electronic Communication Services and Products ("Telkom's Standard Terms and Conditions"), available at: https://group.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml.
2. The Openserve Fibre network coverage can be confirmed on Telkom's website at the following URL https://www.telkom.co.za/check-coverage.

3. All new-to-Fibre ("NTF") customers, including those migrating from DSL, LTE, or third-party Fibre Network Operators ("FNOs"), who subscribe to a 12-month fixed-term for the Telkom Stream Connect Fibre 25/25Mbps “Promotional offer” during the period 15 November and 22 December 2026 will benefit from a discounted monthly subscription fee until 31 March 2027 and will also receive their first month’s subscription fee free of charge.
4. Subject to the service being active for the full 12-month contract term, the Promotional Offer will also include free installation and activation. However, should the Promotional Offer be terminated, for any reason other than as a result of breach by Telkom, the customer will be liable for the pro-rated remaining cost of the applicable installation fee and activation charge applicable at the time of termination.
5. Existing Fibre customers migrating to the Telkom Stream Connect Fibre 25/25Mbps package are not eligible for the Promotional Offer.
6. Existing customers on the Telkom Stream Connect Fibre 25/25Mbps package who renew or re-contract their existing service are not eligible for the Promotional Offer.
7. Where an existing DSL/Copper customer applies for the Telkom Stream Connect Fibre 25/25Mbps bundle and wishes to retain their existing service number, such number will be ported or migrated to a Telkom Retail Fibre Voice or IP Voice service. The customer will be required to subscribe to an applicable calling plan, and the corresponding rates and charges will apply as agreed between Telkom and the customer.
8. Telkom shall be entitled to adjust the Charges levied to a Customer from time-to-time as determined by Telkom, which adjustment may also be applicable to any Fixed Term Agreement entered into by the Customer.
9. Telkom reserves the right to amend these terms and conditions at any time. Such changes will be posted on the Telkom website and will be deemed to have been accepted by the Customer unless communicated otherwise. The obligation therefore is on you, the customer, to review these terms and conditions at regular intervals.

TELKOM BLACK FRIDAY 2026

PREPAID RECHARGE & SPEND GROCERY VOUCHER GIVE-AWAY PROMO TERMS AND CONDITIONS

Promoter: Telkom SA SOC Limited ("Telkom")
Promotion Period: 15 November to 15 December 2026.

1. GENERAL

1.1. Telkom is running a Black Friday Prepaid Grocery Voucher giveaway promo as part of its Black Friday 2026 campaign, under the proposition

1.2. The promotion gives qualifying new and existing Telkom Prepaid customers an opportunity to get grocery vouchers valued at R50, R75 or R100.

1.3. A total of 10,000 lucky customers will be selected to receive grocery vouchers, subject to meeting the qualifying criteria and these Terms and Conditions.

1.4. By participating in the promo, customers agree to be bound by these Terms and Conditions.

2. PROMO PERIOD

2.1. The promotion will commence at 00:00 on 15 November and end at 23:59 on 15 December 2026.

2.2. Only qualifying recharges and spends successfully completed during the promotional period will be considered for entry.2.3. Telkom reserves the right to amend, suspend or terminate the promo where reasonably necessary, subject to applicable legislation and appropriate notification.

3. WHO CAN PARTICIPATE?

3.1. The promo is open to qualifying Telkom Prepaid customers who:

a) Are 18 years or older.

b) Are South African citizens or lawful residents of South Africa.

c) Have an active, RICA-registered Telkom Prepaid SIM card.

d) Meet the qualifying recharge and or spend requirements applicable to their customer category as set-out in 3.2 below.

e) Have been identified as eligible for the relevant promotional offer, where targeted eligibility applies.

3.2. The promotion is open to two customer groups:

a) New Citrus customers who purchase a new Citrus device, activate the new Telkom Prepaid SIM that comes with the device; and recharge with a minimum of R50 during the promotional period.

b) Existing Telkom Prepaid customers selected for the targeted “Spend and Get” promotion.

3.3. Telkom employees, directors, agents, contractors and individuals directly involved in the administration of the promotion together with their immediate families, are excluded from participation.
3.4. Customers whose SIM cards are inactive, suspended, fraudulently registered or otherwise ineligible will not qualify.

4. HOW TO PARTICIPATE
4.1. New Customer
4.1.1. The first 1,000 customers, on a first-come, first-served basis, who during the promotional period: (i) purchase a new Citrus device; (ii) activate a qualifying Telkom Prepaid SIM card; and (iii) recharge the activated SIM card with a minimum of R50, will each receive a R50 grocery voucher.
4.1.2 This promotion is available exclusively to new Citrus customers and is limited to one grocery voucher per qualifying customer.

4.2. Existing Prepaid Customer: Spend and Get
4.2.1. Existing Telkom Prepaid customers identified as part of the targeted campaign will be eligible to participate by increasing their bundle spend to the qualifying threshold communicated to them via SMS
4.2.2. Customers will be targeted based on their historical spend behaviour and allocated to one of three qualifying spend bands.
4.2.3. The following spend thresholds and prizes will apply:

Spend Band	Qualifying minimum spend	Grocery Voucher Value	Number of vouchers to be awarded
R30 - R50	R60	R50	3000
R50 - R100	R120	R75	3000
R100 - R200	R250	R100	3000

4.2.4. Customers will only qualify for the promotional category to which they have been assigned by Telkom.
4.2.5. Spends above the qualifying threshold will not automatically qualify a customer for a higher-value voucher.
4.2.6. Entry into the promotion does not guarantee a prize.

5. ENTRY MECHANICS
5.1. Entry into the promotion is automatic once a customer successfully completes the qualifying criteria e.g. spends R60 on bundle purchases during the promo period.
5.2. No registration is required.
5.3. Qualifying spends transactions must be successfully processed and reflected on Telkom’s systems.

5.4. Only one grocery voucher may be awarded per qualifying customer during the promotional period.
5.6. Telkom reserves the right to verify all qualifying transactions before confirming winners.

6. PRIZES
6.1. A total of 10,000 grocery vouchers will be awarded across the four promotional categories.
6.2. The prizes will be allocated as follows:

Customer Category	Voucher Value	Number of Vouchers
New Citrus Customers	R50	1000
Existing Prepaid Spend R30 - R50	R50	3000
Existing Prepaid Spend R50 - R100	R75	3000
Existing Prepaid Spend R100 - R200	R100	3000
		10 000

6.3. Grocery vouchers will be redeemable at Checkers and Shoprite Group, subject to the relevant voucher provider's redemption terms.
6.4. Grocery vouchers cannot be exchanged for cash or transferred to another customer.
6.5. Vouchers must be redeemed before their stated expiry date.

7. VOUCHER ALLOCATION NOTIFICATION
7.1. Customers will be notified via SMS using the mobile number associated with their qualifying Telkom Prepaid account.

8. PRIZE FULFILMENT
8.1. Grocery vouchers will be distributed electronically via SMS
8.2. Voucher redemption will be subject to the participating retailer's applicable terms and conditions.
8.3. Telkom will not be responsible for delays caused by incorrect information supplied by winners, subject to applicable law.
8.4. Customers are responsible for safeguarding their voucher codes against unauthorised use.

9. DISQUALIFICATION
9.1. Telkom reserves the right to disqualify participants who:
a) Fail to meet the eligibility requirements.
b) Breach these Terms and Conditions.

10. GENERAL CONDITIONS
10.1. The promotion is available only to qualifying customers within South Africa.
10.2. Telkom reserves the right to verify recharge and spend activity and customer eligibility before awarding prizes.
11.3. Any material changes to these Terms and Conditions will be communicated through appropriate channels.

11.4. The promotion will be governed by the laws of the Republic of South Africa.
11.6. The final approved Terms and Conditions will be made available through Telkom's official communication channels.

Telkom Terms and Conditions for Plug'd by Telkom: Spend & Get Black Friday Promotion

Spend R150 on the Plug'd Platform and get an accessory voucher worth R250

Promotion Timelines: 15 November – 15 December 2026

1. Plug'd by Telkom is a Youth proposition with exclusive offers designed for the Youth market, ages from 18-24 years.
2. Plug'd by Telkom specific Terms and Conditions apply and can be found on: www.telkom.co.za/plugd as well as Telkom's Standard Terms and Conditions.
3. The promotion is exclusive to new Plug'd customers and existing customers.
4. The vouchers are limited to the first 500 qualifying customers on a first-come, first-served basis.
5. New customers will have to register to Plug'd to access the platform
6. Customers must spend a minimum of R150 on the Plug'd platform during the promotion period (15 June to 15 December) to qualify for the promotion.
7. The R150 spend is cumulative over the promotion period.
8. Plug'd platform is accessible on *180#, *123# and MyTelkomApp
9. The voucher will be issued to qualify customers via SMS by no later than the 24 December.
10. The voucher is redeemable via the Telkom partner website: www.dressyourtech.co.za
11. The voucher can be used towards the purchase of any item on www.dressyourtech.co.za . Customers also have the option to top up the voucher with their own funds should they wish to purchase an item valued above R250
12. Once the voucher is redeemed, the selected items will be delivered to the customer.
13. For the customers to receive their accessory vouchers, they must be active Plug'd customers.