

Telkom Product Terms and Conditions

Terms and Conditions for Telkom USSD *180# Card Payment

1. Telkom reserves the right to amend the USSD Card payment terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: <https://group.telkom.co.za>
2. The Telkom USSD card payment service is available to all Telkom Mobile customers—Prepaid, Hybrid, and Postpaid—who recharge via USSD *180# using a bank card. The service is open to both new and existing customers.
3. Customers can purchase airtime and bundles using a debit or credit card supported by the customer's bank.
4. Customers can recharge airtime and bundles for their own number or any other number on the Telkom network.
5. Only eligible options under the respective tariff plan will be available for recharge (e.g., airtime, promotional bundles, data bundles).
6. Airtime purchase amount is from a minimum of R10.00 to a maximum of R1,000.00 per transaction.
7. Customers are required to enter a One-Time PIN (OTP) sent via SMS. Entering an incorrect OTP or allowing the OTP to expire will result in session termination.
8. Customers must enter their card details and authenticate the transaction according to their bank's security and verification procedures.
9. Telkom will not be held liable for any failure by the customer's bank to authenticate the transaction.
10. Telkom does not charge a service fee for this transaction. However, applicable bank charges or card transaction fees may be levied by the customer's bank.
11. Telkom is not liable for recharges made to an incorrect number entered by the customer.
12. Telkom will not be held responsible for any loss or damage resulting from the customer sharing secure payment information with third parties.
13. Telkom reserves the right to suspend this service for any customer who misuses or abuses it. Breaching these terms constitutes a violation, and Telkom may immediately suspend the service.
14. Telkom reserves the right to terminate the service without notice if the customer is involved in, or suspected of being involved in, any fraudulent activity.

15. These Terms and Conditions do not replace any existing agreement between the customer and Telkom and must be read in conjunction with such agreements.

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