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Telkom Core Fibre and/or Telkom Endless Fibre; Unlimited VoIP and LTE are offered by Telkom SA SOC Ltd with Business Registration Number 1991/005476/30, a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park, 61 Oak Ave, Highveld.

1. CAMPAIGN PERIOD:

The Deals for the Campaign is available from the 1ST of December 2023 until the 31ST of March 2024.

2. WHO IS ELIGIBLE TO APPLY:

Persons (“Applicants”) interested in applying for the Products must:

- 2.1 reside in South Africa with a valid Identity document or passport.
- 2.2 and or operate with valid business registration documents.
- 2.3 be eligible for Telkom Business Products.
- 2.4 New Business customers in Fibre or LTE coverage.
- 2.5 Existing DSL customers migrating to Fibre/LTE technology.

3. TERMS AND CONDITIONS

3.1 The provision of Telkom's products and/or services are subject to Telkom's Standard Terms and Conditions for the Provision of Electronic Communications Services and Products, as well as the terms and conditions contained in this document (“Product Specific Terms and Conditions”). Where there is any conflict between the Standard Terms and Conditions and the Products Specific Terms and Conditions, the last mentioned shall prevail.

Full details on: https://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

3.2 By applying for any of the products, all Applicants agree to be bound by the above-mentioned terms and conditions, which will be interpreted by Telkom.

3.3 Telkom's decision regarding any issue relating to the terms and conditions will be final and binding.

3.4 Telkom reserves the right to amend, modify, change, postpone, suspend, or cancel the provision of this campaign, or any aspect thereof, without notice at any time, for any reason which Telkom reasonably deems necessary.

3.5 The Campaign shall be available to Business customers.

3.6 The Fibre deals are available on a 12 (twelve) month contract (Includes router and Installation/Activation cost)

3.7 The LTE deals are available on a 24 (Twenty-Four) month contract (Includes router and delivery cost)

3.8 In the event of cancellation by the Customer prior to the expiry of the 12 (twelve) /24 (Twenty-Four) month contracts, the Customer will be liable for an early termination fee calculated as follows:

Router/installation whichever is applicable: a pro-rata amount calculated for the remainder of the contract period.

3.9 The provisioning of Telkom's Core; Telkom Endless Fibre and LTE products are subject to infrastructure and Network coverage availability at <https://secure.telkom.co.za/today/ucm/>

3.10 Telkom Core Fibre and Telkom Endless Fibre are the names of the products and has no reference to the product specifications.

3.11 Fibre broadband is a "best effort" service, and the speeds are not guaranteed. This means that the potential speed that can be obtained will depend on the congestion of the network.

3.14 Telkom internet Uncapped products are subject to Telkom internet Acceptable Use Policy (AUP) available at https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf.

3.15 YEP products will be invoiced separately and product terms and conditions can be viewed at : [Yep! Product Terms and Conditions](#)

3.16 LTE Uncapped deals are subject to a Fair Usage Policy (FUP) available at [Terms and Conditions for LTE Unlimited All Hours and Off-Peak Hours Data Plans March 2022_0.pdf \(telkom.co.za\)](#)

3.17 The Unlimited VoIP calling plan excludes the following call types: Premium rated calls (0862, 0865, 0866 and 0867), Teleconference; Operated-assisted calls; Service calls (including calls like autocomplete when using 1023 directory Services/Yellow Pages, RingBack or Collect Calls); WorldCall; SmartAccess; Telkom SupremeCall, Public Payphones.

3.18 Telkom reserves the right to revise tariffs and to vary these terms and conditions at any time. Such changes will be posted on the Telkom website and will be deemed to have been accepted by the customer. Should the customer continue using the services. The obligation therefore is on the customer to review these terms and conditions at regular intervals.

3.19 The first 1000 Business customers applying for the qualified deals receives a NSBC voucher valued at R3950. Terms and Conditions for the NSBC vouchers are set out in bullet point 4 below.

3.20 Errors and Omissions excluded (E&OE).

4. NSBC VOUCHER SPECIFIC TERMS AND CONDITIONS

4.1 The vouchers are limited to the first 1000 SMB customers placing a new Fibre or LTE- FMC order.

4.2 The promotion will run from 01 December 2023 until 31 March 2024 or until the 1 000 vouchers have been issued, or whichever comes first.

4.3 Only customers that subscribe to Fibre (12-month) or LTE (24-month) contract will qualify for the voucher.

4.4 Existing Fibre and LTE customers that upgrade their service do not qualify for the voucher.

4.5 The Voucher will be allocated to the customer after the service has been put into service (PIS).

4.6 Telkom will send a voucher number to the primary contact of the Business via SMS.

4.7 The voucher is redeemable until 24 May 2024.

4.8 Once the voucher has been redeemed, the membership is valid for one year.

4.9 Voucher cannot be redeemed for cash.

4.10 Customers migrating from Legacy copper service to Fibre and LTE shall qualify for the voucher.