

TELKOMPLUS: IQ WORLD CUP CAMPAIGN – WEEKLY R1,000 DRAW PROMOTIONAL COMPETITION TERMS AND CONDITIONS

1. PROMOTER

- 1.1. The promotional competition (hereinafter referred to as the "Competition") is conducted by **IQ PORTAL (PTY) LTD** is a company duly incorporated under the laws of South Africa with its principal office located at 19th On Ninth Street, Houghton Estate, Rosebank, Johannesburg South Africa with company registration number 2024/205267/07 (hereinafter referred to as the "Promoter").
- 1.2. By participating in the Competition, participants acknowledge that they have read, understood and agree to be bound by these Terms and Conditions.

2. COMPETITION PERIOD

- 2.1. The Competition commences on 1 July 2026 and closes at 23h59 on 20 July 2026 (hereinafter referred to as the "Competition Period").
- 2.2. No entries received after the closing date will be considered.
- 2.3. Weekly draws shall be conducted during the Competition Period in accordance with these Terms and Conditions.
- 2.4. Notwithstanding clause 2.1, the Telkom motor vehicle prize draw ("Telkom Plus Suzuki Draw") shall constitute a separate extended promotional period available exclusively to Telkom subscribers ("Telkom Users") and shall close at 23h59 on 28 August 2026. All other weekly cash prize draws (R1,000) shall continue to be governed by the Competition Period set out in clause 2.1.
- 2.5. Only entries received from Telkom Bonafide Customers between [1 July 2026] and 23h59 on 20 July 2026 shall be eligible for entry into the Telkom Plus Suzuki Draw.
- 2.6. Participants are automatically entered upon reaching the qualifying points threshold.

3. ELIGIBILITY

- 3.1. Participation is open only to natural persons who:
 - 3.1.1. are eighteen (18) years of age or older;
 - 3.1.2. are citizens of or permanent residents in the Republic of South Africa; 3.1.3. possess a valid South African identity document or passport; and
 - 3.1.4. comply with these Terms and Conditions.
- 3.2. The following persons may not participate in the Competition:

- 3.2.1. directors, members, partners, employees, agents, contractors or consultants of the Promoter;
- 3.2.2. any person directly involved in the administration, auditing or management of the Competition; and
- 3.2.3. the immediate family members of any of the persons referred to above.

4. ENTRY MECHANISM

- 4.1. Dial 179*153# to opt-in
- 4.2. Points are earned by a participant answering quiz questions correctly on the IQ Portal platform:
 - 4.2.1. Correct answer: +5 points
 - 4.2.2. Incorrect answer: -2 points
- 4.3. Participants who achieve 125 points during any weekly qualifying period shall automatically receive one (1) entry into that week's draw.
- 4.4. Only points earned during the applicable weekly period meaning Monday to Sunday shall count towards that week's draw.
- 4.5. Entries shall not carry over from one weekly draw to another unless expressly stated by the Promoter.
- 4.6. The Promoter reserves the right to verify all entries before awarding any prize.

5. PRIZE

- 5.1. One qualifying participant shall be selected each week to win a cash prize of R1,000 (One Thousand Rand).
- 5.2. The cash prize shall be paid by electronic funds transfer (EFT) into a South African bank account nominated by the winner.
- 5.3. The prize is not transferable and may not be assigned to any third party.
- 5.4. Should the winner fail to provide valid banking details or any required verification documentation within the period stipulated by the Promoter, the winner may forfeit the prize and an alternative winner may be selected.
- 5.5. A participant may win only one (1) weekly cash prize during the Competition Period. Once a participant has been confirmed as a winner of a weekly draw, that participant shall be ineligible to win any further weekly cash prizes for the remainder of the Competition Period.
- 5.6. A participant who has won a weekly cash prize shall remain eligible to participate in and win the final grand prize draw for the motor vehicle, provided that the participant otherwise complies with the applicable eligibility requirements and the Terms and Conditions applicable to that competition.

5.7. Should a participant who has already won a weekly cash prize be selected in a subsequent weekly draw, the Promoter reserves the right to disqualify that participant from the subsequent weekly draw and select an alternative winner.

5.8. The motor vehicle prize referred to in clause 5.6 is offered exclusively to Telkom Users as defined in clause 2.4, and shall be awarded in accordance with the Telkom Suzuki Draw, which closes at 23h59 on 28 August 2026 as set out in clause 2.4.

6. DRAW PROCESS

6.1. Weekly draws shall be conducted from all qualifying entries received during the applicable weekly period.

6.2. The draw process shall be independently audited and verified by FoneWorx.

6.3. The auditor's findings and verification process shall be final and binding.

7. WINNER NOTIFICATION AND VERIFICATION

7.1. Winners will be notified using the contact details associated with their account.

7.2. Before any prize is awarded, the selected participant must provide:

- 7.2.1. a valid South African identity document or passport;
- 7.2.2. proof of residential address;
- 7.2.3. proof of banking details; and
- 7.2.4. any other documentation reasonably required by the Promoter.

7.3. Failure to comply with the verification requirements may result in disqualification and forfeiture of the prize.

8. FRAUD, ABUSE AND DISQUALIFICATION

8.1. The Promoter reserves the right to disqualify any participant who:

- 8.1.1. creates multiple accounts for the purpose of obtaining an unfair advantage;
- 8.1.2. uses false or misleading information;
- 8.1.3. manipulates scores, points or system functionality;
- 8.1.4. uses automated systems, bots or scripts;
- 8.1.5. engages in any conduct that compromises the integrity of the Competition.

8.2. Any prize awarded as a result of fraudulent conduct may be withdrawn and recovered by the Promoter.

9. PUBLICITY AND MARKETING

9.1. By accepting a prize, the winner agrees that the Promoter may use the winner's name, image, likeness and photographs for publicity, advertising and promotional purposes without additional compensation.

10. LIMITATION OF LIABILITY

- 10.1. To the fullest extent permitted by law, the Promoter shall not be liable for any technical failures, network outages, system interruptions, delayed transmissions or any other circumstances affecting participation in the Competition.

11. PERSONAL INFORMATION

- 11.1. Participants consent to the collection, storage, processing and use of their personal information for purposes related to the administration of the Competition.
- 11.2. Personal information shall be processed in accordance with the Protection of Personal Information Act, 2013 ("POPIA").

12. RIGHT TO AMEND, SUSPEND OR TERMINATE

- 12.1. The Promoter reserves the right to extend, suspend, amend or terminate the Competition and/or these Terms and Conditions should circumstances beyond its reasonable control make such action necessary.

13. GOVERNING LAW

- 13.1. These Terms and Conditions shall be governed by and interpreted in accordance with the laws of the Republic of South Africa, including the Consumer Protection Act 68 of 2008.