Telkom Sounds of Home Competition
Terms and Conditions
September 2026

1. Competition Rules:

1.1 This promotional competition **("Competition")** is organized and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park, The Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria("Telkom") including its affiliates, partners, associations and agents ("Organizers").

1.2 By entering this Competition all Participants agree to abide by the following competition rules:

2. Competition Period:

2.1. The Competition commences from 12:00 pm on 04 September 2026 and will continue until 23:59 on 30 December 2026 ("Competition Period").

2.2 The Organiser reserves the right to extend, shorten, suspend or terminate the Competition where reasonably necessary due to operational requirements, technical failures, fraud, force majeure events or circumstances beyond its reasonable control. Any such amendment will be communicated through Telkom's official social media channels and, where required by law, will not adversely affect Participants who have already entered the Competition.

3. Who is eligible to win a prize:

3.1 Persons **("Participants")** interested in entering the Competition must:

3.1.1 be a natural person;

3.1.2 be a South African citizen or a permanent resident with a valid identity document or passport and be in South Africa with a valid Telkom SIM card RICA'd in their name using their South African ID.

3.1.3 be 18 (eighteen) years of age or older;

3.1.4 must have participated in the Competition in accordance with clause 4 below during the Competition Period

3.2 Employees of the Telkom Group and their immediate families, advertising and promotion agencies, distribution partners, associated companies, and outlet owners and their immediate families and staff associated with this Competition are not allowed to enter the Competition.

4. To participate:

4.1 There is no purchase required to enter this Competition. Participation is free. Standard data or network charges for using social media apply at your own cost.

4.2 To qualify, engage with Telkom on Facebook, X (Twitter), TikTok, YouTube or Instagram as described in the official social-media post.

4.3 Use the Competition hashtag shown in the post when submitting your entry. Entries must follow the rules on the official post and be submitted during the Competition Period. No late entries will be accepted.

4.4 Participants may only enter once. Multiple entries will result in disqualification of additional entries.

5. Prizes

The prizes comprise of:

5.1 Five (5) Participants, selected in accordance with the competition mechanics ("the Prize Winners"), will each receive a Sounds of Home prize valued at up to R10,000, comprising:

Prize Redemption and Travel

- The prize is for travel for the winner only, with no accompanying person, and must be redeemed during October to March 2027, subject to availability.
- Prize Winners will be required to agree their preferred travel dates with the appointed travel agency, which will arrange the most suitable and cost-effective travel option within the R10,000 travel allocation.
- The R10,000 travel allocation is the maximum total value available per Prize Winner and includes all agreed travel arrangements and applicable travel agency booking and management fees.
- Any costs exceeding the R10,000 travel allocation, including additional costs arising from the Prize Winner's personal preferences, changes to confirmed bookings or additional services requested by the Prize Winner, will be for the Prize Winner's own account.
- The travel component is valid for domestic travel within South Africa only and may not be exchanged for cash.
- Travel dates and arrangements are subject to availability. Telkom does not guarantee availability on any specific date or for any specific transport provider, route or service.
- Any unused portion of the travel allocation will not be paid to the Prize Winner in cash and cannot be exchanged for an alternative prize.

5.2 Telkom may substitute a prize or part of it for another of equal or greater value if the original is unavailable.

5.3 Prizes are not transferable, may not be sold or exchanged for cash, and are not negotiable.

5.4 Winners will be randomly selected from all valid entries received within the Competition Period by no later than 7 January 2027. The draw will be supervised and certified by an independent auditor in accordance with Regulation 11(5) of the Consumer Protect Act ("CPA"). Records will be retained for three (3) years.

5.5 Winners will be notified via private message and must respond with the requested details within 48 hours of notification, failing which the prize may be forfeited and an alternative winner may be selected.

5.6 Winners may be requested to participate in reasonable publicity relating to the Competition. Participation in such publicity is voluntary and Winners may decline without affecting their entitlement to receive the prize.

5.7 A winner is not eligible to win another Telkom competition for 12 months, including entries submitted via other social media accounts or another person's details.

5.8 If the details provided by a Participant cannot be verified, or do not match the details of the person claiming the prize, Telkom reserves the right to withhold or cancel the prize.

5.9 Telkom will not be responsible or liable for any costs and/or expenses which a winner, or any Participant, may incur during and for the purposes of entering into the Competition, similarly Telkom will not be responsible or liable for charges associated with a winner accepting and/or using a prize, including transport, food, beverages and accommodation.

6. General:

6.1 The Competition rules may be amended during the Competition Period with reasonable notice. Amended rules, once published, are deemed accepted.

6.2 Telkom reserves the right to interpret and apply these rules reasonably and in accordance with applicable law. Any decision relating to the Competition shall be final, provided such decision is not inconsistent with the provisions of the Consumer Protection Act.

6.3 To the fullest extent permitted by law, Telkom, its affiliates, agents and contractors shall not be liable for any loss, damage or injury arising from participation in the Competition or acceptance or use of a prize, except where such liability arises from gross negligence, wilful misconduct or any liability that may not lawfully be excluded under applicable legislation.

6.3. Telkom reserves the right to suspend, modify or cancel the Competition where reasonably necessary due to circumstances beyond its reasonable control, including technical failures, fraud, regulatory intervention or force majeure events.

6.4. Telkom reserves the right to disqualify any Participant who breaches these Terms and Conditions or who is suspected of fraud, manipulation, abuse of the Competition process or any conduct that may undermine the integrity of the Competition,, with or without notice. Announcement of a winner does not guarantee compliance with these rules. Telkom may disqualify a Participant post-announcement if rules are violated. A copy of these terms and conditions can be found at www.telkom.co.za and/or any of Telkom's social media platforms throughout the period of the Competition.

6.5. The terms and condition applicable to this Competitions will be construed, interpreted, and enforced in accordance with the applicable laws of the Republic of South Africa.

6.6. A copy of these Competition Terms and Conditions is available on www.telkom.co.za for the duration of the Competition and for a reasonable period thereafter.

6.7. Any dispute relating to the Competition will be referred to Telkom's legal department for consideration and resolution in accordance with applicable law. Nothing in these Terms and Conditions limits any Participant's rights in terms of the Consumer Protection Act.

6.8. By entering this Competition entrants signify their consent to be bound by the terms and conditions contained herein.

6.9. Personal information will be collected, processed and used solely for purposes relating to the administration of this Competition and in accordance with applicable data protection laws, including the Protection of Personal Information Act, 4 of 2013 ("POPIA"), and Telkom's Privacy Policy available at: Telkom Group