Telkom Surprise and Delight
Competition Terms and Conditions
February 2025

1. Competition Rules:

1.1 This promotional competition **("Competition")** is organized and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park, The Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria ("Telkom") including its affiliates, partners, associations and agents ("Organizers").

1.2 By entering this Competition all Participants agree to abide by the following competition rules:

2. Competition Period:

2.1. The Competition commences from 10:00 am on 03 February 2025 and will continue until 23:59 pm on 31 December 2025 ("Competition Period").

2.2 The duration of the Competition may be extended or curtailed at the discretion of the Organizer. Any such amendment will be communicated via Telkom Social Media pages.

3. Who is eligible to win a prize:

3.1 Persons **("Participants")** interested in entering the Competition must:

3.1.1 be a natural person;

3.1.2 be a South African citizen or a permanent resident with a valid identity document or passport and reside in South Africa;

3.1.3 be 18 (eighteen) years of age or older

3.1.4 have participated in the Competition as per clause 4 below during the Competition Period

3.2 Employees of the Telkom Group and their immediate families, advertising and promotion agencies, distribution partners, associated companies, and outlet owners and their immediate families and staff associated with this Competition are not allowed to enter the Competition.

4. To participate:

4.1 To qualify for a surprise and delight, Participants need to engage with Telkom on its Social Media pages (Facebook, X, LinkedIn, and Instagram) as described in the social media post.

4.2 Participants must use the hashtag specified on the post related to the Competition, with their entry response.

4.3 Entries for this Competition will only be accepted if they comply with the Competition mechanic

posted on social media during the Competition Period. No late entries will be accepted.

4.4 Participants can only enter once; more than one entry will result in the additional entries being disqualified from the Competition.

5. Prizes

The prizes comprise of:

Telkom data ranging from 1GB to 100 GB allocated randomly.

Telkom 100 minutes voice bundles allocated randomly.

5.1 Telkom reserves the right to substitute any, or part of any, of the prizes.

5.2 Winners will be randomly selected from all entries received within the Competition Period and the results will be audited by an independent auditor. The judge's decision is final, and no correspondence will be entered.

5.3 Winners will need to respond with their requested details within 12 (twelve) hours of being notified via private message, thereafter, the prize will be forfeited and awarded to the runner-up winner.

5.4. Should a Participant be chosen as a winner, the Participant can choose to decline to have their name, photographic images and/ or video used for the purpose of marketing and publicity campaigns.

5.5. Telkom will not be responsible for any costs and/or expenses which a winner, or any Participant, may incur during and for the purposes of entering into the Competition, similarly Telkom will not be responsible for charges associated with a winner accepting and/or using a prize, including transport, food, beverages and accommodation.

6. General:

6.1 The rules of the Competition may be amended at any time during the Competition Period with reasonable notification and once such amended rules are published will be deemed as accepted.

6.2 All rules will be interpreted and applied at the sole discretion of Telkom.

6.3. Participants take part in the Competition at their own risk and Telkom bears no responsibility for any loss, damage or harm suffered as a result of the participation and/or acceptance and/or use of a prize, or any aspect thereof.

6.4. Telkom reserves the right to cancel the Competition at any time, if deemed necessary in its opinion or if circumstances arise that are outside of its control and will not be liable to Participants in such event for any cause or action whatsoever.

6.5. Any violation or attempt to violate any of these rules will result in the immediate disqualification of the transgressor with or without notice.

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6.6. The announcement of a winner does not constitute a ruling by Telkom that the winner has complied with these rules. Telkom may disqualify a Participant after the announcement,should any rule transgressions be discovered.

6.7. A copy of these terms and conditions can be found at www.telkom.co.za and/or any of Telkom's social media platforms throughout the period of the Competition.

6.8. The terms and condition applicable to this Competitions will be construed, interpreted, and enforced in accordance with the applicable laws of the Republic of South Africa.

6.9. By entering this Competition entrants signify their consent to be bound by the terms and conditions contained herein.

6.10. We respect your privacy and by agreeing to this Terms and Conditions you voluntarily agree to abide by our privacy policy, which can be viewed at https://group.telkom.co.za/regulatory/terms-and-conditions.html