Ringa Music
Milk and Cookies Festival Competition
Terms and Conditions

1. Competition Rules:

1.1 This promotional competition **("Competition")** is organized and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park the Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria("Telkom") including its affiliates, partners, associations and agents ("Organizers").

1.2 By entering this Competition all Participants agree to abide by the following competition rules:

2. Competition Period:

2.1. The Competition commences from 12:00 am on 05 December 2025 and will continue until 23:59 pm on 05 January 2026 ("Competition Period").

2.2 The duration of the Competition may be extended or curtailed at the discretion of the Organizer. Any such amendment will be communicated via Telkom Social Media pages.

3. Who is eligible to win a prize:

3.1 Persons **("Participants")** interested in entering the Competition must:

3.1.1 be a natural person;

3.1.2 be a South African citizen or a permanent resident with a valid identity document or passport and be in Johannesburg, South Africa;

3.1.3 be 18 (eighteen) years of age or older

3.1.4 have participated in the Competition as per clause 4 below during the Competition Period

3.2 Employees of the Telkom Group and their immediate families, advertising and promotion agencies, distribution partners, associated companies, and outlet owners and their immediate families and staff associated with this Competition are not allowed to enter the Competition.

4. To participate:

4.1 To qualify for a surprise and delight Prize, Participants need to be following and engage with Telkom on its Social Media pages (Facebook, X, TikTok and Instagram) as described in the social media post.

4.2 Participants must use the hashtag specified on the Telkom social media posts related to the Competition, with their entry response.

4.3 Entries for this Competition will only be accepted if they comply with the Competition mechanic posted on social media during the Competition Period. No late entries will be accepted.

4.4 Participants can only enter once; more than one entry will result in the additional entries being disqualified from the Competition.

5. Prizes

The prizes comprise of:

5.1 Digital gift voucher prizes:

- Milk & Cookies concert ticket giveaway. Three (3) winners stand a chance to win two Milk & Cookies (Johannesburg) festival tickets valued at R777.37 each.

5.2 Qualifying winners stand a chance to win two (2) of 3 double tickets for the Milk & Cookies festival taking place on the 10th of January 2026 at the Johannesburg Expo Centre in Nasrec.

5.3 There is a total of three (3) Milk & Cookies festival tickets available to win during the Promotion period, with a total value of R4664.28.

5.4 A Participant may be asked to provide a copy of his/her legal and valid identity document/passport/driver's license/proof of residential address/proof of purchase, if applicable, in order to be eligible to receive the Prize.

5.5 Telkom reserves the right to conduct the validation and verification process via automated means and/or any other means may deem necessary, and by participating in the Competition, all Participants consent to the appropriate validation and verification measures that the Telkom may implement from time to time.

5.6 Failing successful verification of a Participant, a substitute winner may be selected at the discretion of the Telkom. Telkom reserves the right to carry out audits in respect of a Participant to verify his/her eligibility and/or the validity of a Participant's entry.

5.7 A Prize will only be awarded by Telkom and a Participant will only be regarded as a winner after the verification process set out in these Competition Rules has been completed to the satisfaction.

5.8 After a Participant has been informed of certain Competition requirements by the Telkom including (without limitation) those set out in Competition Rule 3.1, Telkom may disqualify a Participant if any fraud or cheating or related activity is suspected, including without limitation, through the manipulation of an entry or otherwise falsifying data.

5.9 Telkom reserves the right to substitute any, or part of any, of the prizes.

5.10 The prizes are not transferable, cannot be deferred, exchanged, or redeemed for cash and are not negotiable.

5.11 Winners will be randomly selected from all entries received within the Competition Period and the results will be audited by an independent auditor. The judge's decision is final, and no correspondence will be entered.

5.12 Winners will need to respond with their requested details within 8 (Eight) hours of being notified via private message, thereafter, the prize will be forfeited and awarded to the runner-up winner.

5.4. Should a Participant be chosen as a winner, the Participant agrees and gives permission to the Organizers to have their name, photographic images and/ or video used for the purpose of marketing and publicity campaigns.

5.5. A prize winner will not qualify to win another prize for a Telkom competition for 12 months after having been awarded the Prize. This clause shall also apply to a prize winner that utilised different social media accounts or another person's contact details to participate in any Telkom Competition.

5.6. In instances where the entrant's details do not match those of the claimant, Telkom reserves the right to withhold the prize.

5.7. Should the Telkom or its agent determine that an entry or Participant is invalid or ineligible, the relevant Participant shall not be entitled to receive a Prize and will not be compensated in any way.

5.8. Telkom will not be responsible for any costs and/or expenses which a winner, or any Participant, may incur during and for the purposes of entering the Competition, similarly Telkom will not be responsible for charges associated with a winner accepting and/or using a prize, including transport, food, beverages and accommodation.

6. Limitation of Liability

6.1 To the fullest extent allowed by applicable law, we (including our owners, directors, officers, affiliated entities, event partners, employees, and subcontractors) shall not be held liable for any death, injury (unless such death or injury is solely and directly caused by our negligence), loss, or damage to any person, regardless of how it occurred. Additionally, we will not be liable for any illness, disability, or death related to your physical condition, nor for the aggravation of such a condition.

6.2 To the fullest extent allowed by law, Telkom and its owners, directors, officers, affiliated entities, event partners, employees, and subcontractors will not be liable for any loss or damage to your property or personal belongings, as well as those of your guests attending the Ye concert ticket giveaway with your ticket(s).

6.3 Telkom, including its owners, directors, officers, affiliated entities, event partners, employees, and subcontractors, shall not be liable for any indirect or consequential damages, subject to applicable laws.

6.4 Telkom shall not be held responsible for any failure to fulfill our obligations under these Terms and Conditions if such failure is caused by a force majeure event. A force majeure event refers to any circumstance beyond our reasonable control, whether predictable or not. This includes, but is not limited to, local, national, regional, or global pandemics, epidemics, or similar outbreaks of illness, disease, virus, or infection; natural disasters such as fire or flood; war, riots, strikes, lockouts, or other civil disturbances; acts of terrorism; theft or malicious damage to essential equipment; and actions or regulations imposed by national or local governments or authorities. When participating in the Promotion, the winner agrees that Telkom may modify the Competition if needed or in response to unexpected events. Telkom is not obligated to provide refunds or exchanges. If the Ye concert scheduled to take place at Emirates Airline Park, Johannesburg, 13 December 2025 is rescheduled, canceled, or significantly changed due to a force majeure event, the winner will forfeit their ticket without any compensation.

7. General:

7.1 The rules of the Competition may be amended at any time during the Competition Period with reasonable notification and once such amended rules are published will be deemed as accepted.

7.2 All rules will be interpreted and applied at the sole discretion of Telkom.

7.3 Participants take part in the Competition at their own risk and Telkom bears no responsibility for any loss, damage or harm suffered as a result of the participation and/or acceptance and/oruse of a prize, or any aspect thereof.

7.4 Telkom is responsible for the subscription being interrupted and/or failing for any reason or for any interruption in the network services or handset compatibility.

7.5 Telkom reserves the right to cancel the Competition at any time, if deemed necessary in its opinion or if circumstances arise that are outside of its control and will not be liable to Participants in such event for any cause or action whatsoever.

7.6 Any violation or attempt to violate any of these rules will result in the immediate disqualification of the transgressor with or without notice.

7.7 The announcement of a winner does not constitute a ruling by Telkom that the winner has complied with these rules. Telkom may disqualify a Participant after the announcement,should any rule transgressions be discovered.

7.8 A copy of these terms and conditions can be found at www.telkom.co.za and/or any of Telkom's social media platforms throughout the period of the Competition.

7.9 The terms and condition applicable to this Competitions will be construed, interpreted, and enforced in accordance with the applicable laws of the Republic of South Africa.

7.10 By entering this Competition entrants signify their consent to be bound by the terms and conditions contained herein.

7.11 We respect your privacy and by agreeing to this Terms and Conditions you voluntarily agree to abide by our privacy policy, which can be viewed at Telkom Group