

Telkom Quest Comic Con CPT Competition

Terms and Conditions

September 2026

1. Competition Rules:

- 1.1 This promotional competition ("**Competition**") is organized and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park, The Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria ("**Telkom**") including its affiliates, partners, associations and agents ("**Organizers**").
- 1.2 By entering this Competition all Participants agree to abide by the following competition rules:

2. Competition Period:

- 2.1. The Competition commences from 09:00 am on 24 September 2026 and will continue until 18:00 pm on 27 September 2026 ("**Competition Period**").
- 2.2 The duration of the Competition may be extended or curtailed at the discretion of the Organizer. Any such amendment will be communicated via Telkom Social Media pages.

3. Who is eligible to win a prize:

- 3.1 Persons ("**Participants**") interested in entering the Competition must:
 - 3.1.1 be a natural person;
 - 3.1.2 be a South African citizen or a permanent resident with a valid identity document or passport, South Africa;
 - 3.1.3 be 18 (eighteen) years of age or older
 - 3.1.4 Must have participated in the Competition in accordance with clause 4 below during the Competition Period
- 3.2 Employees of the Telkom Group and their immediate families, advertising and promotion agencies, distribution partners, associated companies, and outlet owners and their immediate families and staff associated with this Competition are not allowed to enter the Competition.

4. To participate:

- 4.1 There is no purchase required to enter this Competition. Participation is free but does include purchase options. Standard data or network charges for using social media apply at your own cost.
- 4.2 To qualify, Participants must visit the Telkom VS Gaming stands at Comic Con Africa and obtain an official Telkom Quest Card.

4.3 Participants must complete at least 6 of the 10 listed activities on the Quest Card which include:

- Download the MyTelkom App
- Post a group photo/selfie and tag TelkomZA.
- Play “Kasi Taxi Rush” on VS Gaming Pro.
- Register on VS Gaming Pro.
- Buy bundles & get promo items at the Telkom stand.
- Learn about creating a Telkom Smart Home.
- Sign up for any promo deal.
- Tap into Console Gaming with VS Gaming.
- Tap into Mobile Gaming with Samsung.
- For 18-24 year olds, register for free on Plug’d.

4.4 Completed tasks must be verified by an official Telkom Promoter by presenting the Participant's mobile phone. Once verified, the Promoter will apply an official Telkom decal (stamp) to the Quest Card.

4.5 Participants must collect 6 decals and accurately capture their name and correct cellphone number with the Quest Giver to submit their entry.

5. Prizes

The prizes comprise of:

5.1 Daily Prizes:

5.1.1 Fifty (50) Takealot Vouchers to the value of Two Hundred and Fifty Rand (R250), will be awarded daily to the first 50 Participants who return a fully completed (6 decals) Quest Card.

5.2 Grand Prizes:

5.3 Three (3) grand prizes are available, namely:
(a) one (1) Xbox console paired with a 3-month Xbox Game Studios Global voucher; and
(b) two (2) Mobile devices. Three (3) winners will be randomly selected from all qualifying participants who submitted valid entries during the Competition Period. Each selected winner will stand a chance to win one (1) of the grand prizes listed above. The draw will take place on 2 October and will be conducted under the supervision of, and certified by, an independent auditor in accordance with Regulation 11(5) of the Consumer Protection Act (“CPA”). Records of the draw will be retained for a period of three (3) years.

5.4 Telkom may substitute a prize or part of it for another of equal or greater value if the original is unavailable.

- 5.5 All prizes (Takealot vouchers and Grand Prizes) will be distributed electronically or couriered starting from 5 October 2026. Grand prize winners will be announced on social media.
- 5.6 Prizes are not transferable, may not be sold or exchanged for cash, and are not negotiable.
- 5.7 Winners will be notified via private message or phone call and must respond with their details **within 12 hours**, or the prize will be forfeited and awarded to a runner-up.
- 5.8 Winners may **decline marketing/publicity use** of their name, photo, or video.
- 5.9 A winner is not eligible to win another Telkom competition for **12 months**, including entries submitted via other social media accounts or another person's details.
- 5.10 If an entrant's details do not match those of the claimant, Telkom reserves the right to withhold the prize.
- 5.11 Telkom will not be responsible or liable for any costs and/or expenses which a winner, or any Participant, may incur during and for the purposes of entering into the Competition, similarly Telkom will not be responsible or liable for charges associated with a winner accepting and/or using a prize, including transport, food, beverages and accommodation.

6. General:

- 6.1 The Competition rules may be amended during the Competition Period with reasonable notice. Amended rules, once published, are deemed accepted.
- 6.2 All rules will be interpreted and applied at the sole discretion of Telkom.
- 6.3. Participants enter the Competition at their own risk and Telkom bears no responsibility or liability for any loss, damage or harm suffered as a result of the participation and/or acceptance and/or use of a prize, or any aspect thereof.
- 6.4. Telkom reserves the right to cancel the Competition at any time, if deemed necessary in its opinion or if circumstances arise that are outside of its control and will not be liable to Participants in such event for any cause or action whatsoever.
- 6.5. Any violation of these rules will result in **immediate disqualification**, with or without notice. Announcement of a winner does not guarantee compliance with these rules. Telkom may disqualify a Participant post-announcement if rules are violated. A copy of these terms and conditions can be found at www.telkom.co.za and/or any of Telkom's social media platforms throughout the period of the Competition.
- 6.6. The terms and condition applicable to this Competitions will be construed, interpreted, and enforced in accordance with the applicable laws of the Republic of South Africa.
- 6.7. By entering this Competition entrants signify their consent to be bound by the terms and conditions contained herein.
- 6.8. We respect your privacy and by agreeing to this Terms and Conditions you voluntarily agree to abide by our privacy policy, which can be viewed at [Telkom Group](#)