

Waiting Call

Telkom Business



WaitingCall

Now you can answer a second call too!



Telkom
TalkPlus

Possible begins here

A. How do I activate WaitingCall?



B. How do I answer a waiting call while I am busy with another call?

When you are busy with a telephone call, you will hear the WaitingCall tone as soon as another caller makes a call to your telephone number.

You can handle this incoming call (within 15 seconds) as follows:

- You can terminate the call you are busy with and establish a connection with the waiting caller only.**
Press the register recall button (®), wait for the dialling tone and then dial 1.
- You can answer the waiting call while placing the first call on hold.**
Press the register recall button (®), wait for the dialling tone and then dial 2.
- You can switch between the two calls.**
Repeat step b above.
- You can terminate the call of one caller only.**
Press the register recall button (®), wait for the dialling tone, and then dial 1 to end the call that you were busy with.
- You can end both calls.**
Replace handset.

WaitingCall is available with Call Answer provided the voicemail-upon-busy option (#65#) is deactivated.

C. How do I deactivate WaitingCall?

