

The **IdentiCall** Display Unit or CLI telephone operates only if the **IdentiCall** network service has been activated by Telkom.

Telkom cannot be held responsible for non-display of certain numbers due to reasons beyond its control.

What you will see on the display unit:

Call origin	Display
Areas where IdentiCall is supported if the caller has not restricted his/her number	Dialling code and telephone number of the caller, i.e. area code + 7-digit telephone number (a total of 10 digits, e.g. 012-555-1234)
A caller who has restricted the display of his/her number	PRIVATE
Areas where IdentiCall is not available	UNAVAILABLE
An international call	UNAVAILABLE
A pay telephone	The pay telephone number
A forwarded call	The telephone number of the original caller
A waiting call	The waiting caller's number will not be displayed. However, you will be notified that a call is waiting if WaitingCall is activated
A call from a cellphone	The cellphone number if the cellphone subscriber has not restricted his/her number
When a line error occurs	LINE ERROR
A call from certain switchboards	Dialling code and the first 3 or 4 digits of the telephone number

IdentiCall is not available on all lines and all calls.