

# Forward Call

## Telkom Business



**ForwardCall**

Diverts incoming calls to any number you choose.

*Possible begins here*



**Telkom**  
*TalkPlus*

## A. How do I activate or change (programme) the telephone number to which calls must be diverted?



Lift handset



Listen for  
dialling tone



Press \*



Dial 21



Press



Enter the telephone number  
to which all your calls  
should be diverted



Press



Listen for  
acknowledgement  
tone



Replace handset

**Note:** You will be charged for the diverted portion of the call at the applicable rate. The caller will still pay for the first part of the call (to your office / home telephone).

## B. How do I cancel/deactivate ForwardCall?



Lift handset



Listen for special  
dialling tone



Press



Dial 21



Press



Listen for  
acknowledgement  
tone



Replace handset