



Terms and Conditions for Telkom Unlimited Voice Bundle

1. The Provisioning of the Services remains subject to Telkom Standard Terms and Conditions for the Provision of Electronic Communication Services and Product which may be accessed at <https://group.telkom.co.za/regulatory/terms-and-conditions-mobile.html> The Unlimited Telkom Voice bundle will be available to qualifying Telkom Mobile Prepaid, Postpaid, and Hybrid customers, both new and existing.
2. Customers should check whether they qualify for the offers as set out below by dialing *180#. In the instance where the *180# function does not reflect the offers the customer is not eligible.
3. The Promotional bundles as set-out below will be available from 1 April 2026.
4. Customers will be able to make unlimited voice calls to all Telkom Mobile and Telkom Fixed-Line numbers
5. For avoidance of doubt the voice calls will not apply to any other service provider.
6. The Unlimited Telkom Voice Bundles will, subject to the Fair Usage Policy, be valid for the specified validity period from the time of provisioning and will expire upon the lapse of the applicable validity period.
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| Unlimited Weekend Telkom Voice minutes | Valid for Saturday to Sunday |
| Unlimited Weekly Telkom Voice minutes | Valid for 7 days |
| Unlimited Monthly Telkom Voice minutes | Valid for 31 Days |

8. Validity rules:
 - The Unlimited Weekend Telkom Voice minutes will be valid from 00:01 Saturday and will expire on Sunday at 23:59.
 - The Unlimited Weekly Telkom Voice minutes will be valid for 7 calendar days from to time of activation.
 - The Unlimited Monthly Telkom Voice minutes will be valid for 31 calendar days from to time of activation.
9. Fair Usage Policy (FUP) rules on Unlimited Telkom Voice minutes:
 - Unlimited Weekend voice Bundle: 1000 voice minutes
 - Unlimited Weekly voice Bundle: 2000 voice minutes
 - Unlimited Monthly voice Bundle: 3000 voice minutes
10. Balance check can be performed by dialling the USSD code *188#.

11. Voice Bundle threshold notifications will be sent to customers when they reach 50%, 80% and 100%.
12. Order-of-consumption rules will apply. Free resources (e.g., bonus/promotional bundles) will be consumed first, followed by paid for resources. Telkom Voice Minutes will be used for Telkom-to-Telkom voice calls.
13. The Unlimited Telkom Mobile Voice bundle is non-transferable.
14. Telkom reserves the right to suspend the service in the event of any misuse or abuse of the proposition by the customer.
15. Telkom reserves the right to amend these Terms and Conditions. Any changes will be published on <https://group.telkom.co.za/regulatory/terms-and-conditions.html> and will be deemed incorporated into the Agreement and binding on the Customer from the date of publication.

E&OE.