



Surprise and Delight Campaign Terms & Conditions

April 2024

1. Competition Rules:

1.1 This promotional competition ("Competition") is organized and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park the Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria ("Telkom") including its affiliates, partners, associations and agents ("Organizers").

1.2 By entering this Competition all participants agree to abide by the following competition rules:

2. Competition Period:

2.1 The Campaign will run from 1 April 2024 and will continue until 23:59 on 31 March 2025.

2.2 The duration of the Competition may be extended or curtailed at the discretion of the Organizer. Any such amendment will be communicated via Twitter Telkom Social Media pages.

3. Who is eligible to win a prize:

3.1 Persons ("Participants") interested in entering the Competition must:

3.1.1 be a natural person;

3.1.2 be a South African citizen or a permanent resident with a valid identity document or passport and reside in South Africa;

3.1.3 be between 18 (eighteen) years or older

3.1.4 have participated in the Competition as per clause 4 below during the Competition Period

3.2 Employees of the Telkom Group and their immediate families, advertising and promotion agencies, distribution partners, associated companies, and outlet owners and their immediate families and staff associated with this Competition are not allowed to enter the Competition.

4. Mechanics:

4.1 To be considered for the surprise and delight data, participants need to engage with Telkom on our Social Media pages Facebook, X and Instagram as described in the social media post.

Participants who engage with the designated posts will be eligible for a chance to receive surprise data from Telkom.

The selection of winners will be at the sole discretion of Telkom.

The data giveaways will be allocated randomly to selected participants, and the quantity and frequency of data giveaways are subject to Telkom's discretion.

Entries for this Competition will only be accepted if they comply with the Competition mechanics.

5. Prizes

5.1 Data vouchers 1GB – 100 GB allocated at the discretion of Telkom.

The prizes are not transferable, cannot be deferred or exchanged or redeemed for cash and are not negotiable.

5.1 Telkom reserves the right to substitute any, or part of any, of the prizes.

5.2 Winners will be randomly selected by an independent auditor from all entries. Winners will be notified on the Telkom social media pages, Twitter.

5.3 Winners will need to respond with their requested details within 1 (one) week of being notified, thereafter, the prize will be forfeited and awarded to the next runner-up winner.

5.4 Should you be chosen as winner, you can choose to decline to have your name, photographic images or video used for the purpose of marketing and publicity campaigns.

5.5 Telkom will not be responsible for any costs and/or expenses which a winner, or any participant, may incur during and for the purposes of entering into the Competition, similarly Telkom will not be responsible for charges associated with a winner accepting and/or using a prize.

6. General:

6.1 The rules of the Competition may be amended at any time during the Competition Period with reasonable notification and once such amended rules are published will be deemed as accepted.

6.2 All rules will be interpreted and applied at the sole discretion of Telkom.

6.3 Participants take part in the Competition at their own risk and Telkom bears no responsibility for any loss, damage or harm suffered as a result of the participation and/or acceptance and/or use of a prize, or any aspect thereof.

6.4 Telkom reserves the right to cancel the Competition at any time, if deemed necessary in its opinion or if circumstances arise that are outside of its control and will not be liable to Participants in such event for any cause or action whatsoever.

6.5 Any violation or attempt to violate any of these rules will result in the immediate disqualification of the transgressor with or without notice.

6.6 The announcement of a winner does not constitute a ruling by Telkom that the winner has complied with these rules. Telkom may disqualify a participant after the announcement, should any rule transgressions be discovered. The Winners will be randomly selected from all entries received within the Competition Period. The judge's decision is final, and no correspondence

will be entered into.

- 6.7 A copy of these terms and conditions can be found at www.telkom.co.za and/or any of Telkom's social media platforms throughout the period of the Competition.
- 6.8 The terms and condition applicable to this Competitions will be construed, interpreted and enforced in accordance with the applicable laws of the Republic of South Africa.