



Telkom Summer Campaign Competition and TAP2Win
STAND A CHANCE TO WIN YOUR PART OF R500 MILLION IN PRIZES

Competition Terms & Conditions

4 October 2026– 31 January 2027

The Competition is open to eligible Telkom Prepaid, Mobile contract and Fibre contract customers who qualify in terms of section 2 below, who will stand a chance to win their share of R500 million in prizes. Both new and existing customers may participate, provided they meet the applicable qualifying criteria.

1. Introduction

- 1.1 This competition ("Competition") is organized and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park the Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria.
- 1.2 Telkom is running the Summer Campaign Competition and Tap2Win from 4 October 2026 till 24:00 on 31 January 2027, both dates inclusive (the "Competition Period"). Any entries received after the closing date of the Competition Period will not be considered for the Competition.
- 1.3 The Competition is open to all qualifying Telkom Customers who are 18 years and older with a valid South African ID or passport.
- 1.4 Employees, directors and agents of Telkom and all participating stores, their immediate families, life partners, business partners and associates and any person directly involved with the sponsoring, devising, production, management or marketing of this Competition are not eligible to participate in this Competition.
- 1.5 The Competition will be executed in the Republic of South Africa.
- 1.6 By entering the Competition, all participants agree to be bound by these terms and conditions, which will be interpreted by the Organisers and the Organisers decision regarding any issue will be final and binding and no correspondence will be entered into.
- 1.7 The Competition applies to customers who perform the qualifying triggers and where applicable register or opt in to the Tap2Win.



2. TAP2Win and Summer Campaign Competition Mechanics

2.1 To participate in TAP2Win,

- 2.1.1 Mobile Prepaid customers must recharge and/or purchase a bundle to the value of R29 or more;
- 2.1.2 Mobile contract customers must take up a new contract, upgrade an existing contract recharge and/or purchase a bundle to the value of R29 or more;
- 2.1.3 Opt-in or register on Tap2Win via *180# / *123# / TelkomApp / www.telkom.co.za
- 2.1.4 The TAP2Win Prize Winners will be randomly selected by means of an electronic random draw selection from all eligible entries which meet the requirements set out in these Terms and Conditions.
- 2.1.5 Each Recharge and/or bundle purchase, will constitute one (1) entry into the TAP2Win Competition.

2.2 To enter the Summer Campaign Competition,

- 2.2.1 To qualify for an entry into the Summer Campaign and stand a chance to win a share in R1 Million in cash prizes:
 - 2.2.1.1 Mobile Prepaid customers must recharge and/or purchase a bundle to the value of R29 or more;
 - 2.2.1.2 Mobile Contract customers must take up a new contract, upgrade an existing contract or recharge and/or purchase a bundle to the value of R29 or more;
 - 2.2.1.3 Fibre Contract customers must subscribe or renew a Fibre contract.

2.3 The selection of all Competition Winners, including recipients of Tap2Win instant rewards and Summer Campaign cash prize winners, will be overseen by an independent auditor or other independent person as contemplated in the Consumer Protection Act, 2008. Appropriate records of the Competition and winner selection process will be retained as required by law.

2.4 Only qualifying entries received during the Competition period as stipulated in clause 1.2 above will qualify as potential Competition Winners.

2.5 Participants may qualify for multiple Tap2Win instant rewards throughout the Competition Period, subject to these Terms and Conditions. However, a participant may only win one (1) Summer Campaign cash prize during the Competition Period.



3. TAP2Win and Summer Campaign Competition Prizes

3.1 Qualifying TAP2Win Customers stand a chance to win instant rewards upon completion of a qualifying recharge or purchase transaction in accordance with clause 2.1 above.

3.1.1 The instant rewards may include the following prizes:

3.1.2 Instant airtime and data;

3.1.3 Checkers and Shoprite grocery voucher(s) with values ranging from R100 to R200 each;

3.1.4 Fast food voucher(s) from Steers, KFC, Spur, Panarottis or Uber Eats with values ranging from R50 to R200 each;

3.1.5 Intercape Xpress bus voucher(s) with a value of R100 each;

3.1.6 Fashion voucher(s) from Ackermans and TFG with a value ranging from R100 to R200;

3.1.7 Experience voucher(s) with a value of R150 each;

3.1.8 Netflix Mobile subscription vouchers, each providing access to a Netflix Mobile subscription for the period specified on the voucher. Any continued subscription after expiry of the promotional period will be subject to Netflix's applicable subscription terms and charges. Participants are responsible for managing or cancelling any ongoing subscription directly with Netflix, where applicable;

3.1.9 Dining 2-for-1 voucher(s) with a value of R600 each;

3.1.10 Domestic flight vouchers to the value of R500 each, redeemable through the supplier designated by Telkom and subject to the supplier's terms and conditions

3.1.11 Expedia hotel credit voucher(s) with a value of R1 000 each; and

3.1.12 Spa vouchers with a value of R750 each.

3.1.13 The nature, quantity and value of instant rewards may vary and are subject to availability. Telkom reserves the right to substitute any instant reward with another reward of equal or greater value where reasonably necessary.

3.2 Customers qualifying for the Summer Campaign Competition in accordance with clause 2.2 above stand a chance to win a share of R1 Million in cash prizes.

3.2.1 Twenty (20) Competition Winners will be randomly selected in each monthly prize draw conducted during October, November, December, January and February, respectively, in respect of eligible entries received during the immediately preceding qualifying period (being October, November, December and January, respectively). Each Competition Winner will receive a cash prize of R10 000 (ten thousand rand) ("Competition Prize"). A total of 100 (hundred) Competition Winners will be selected.

3.3 The prize(s) is not transferable or exchangeable and can only be collected by the rightful person who has been declared the winner of the prize, with the correct identification documents.

3.4 The Organisers reserve the right to substitute the Competition Prize for an alternative prize of equal or greater value should the Competition Prize not be available for whatsoever reason.

3.5 Winners may be requested to participate in reasonable publicity relating to the Competition. Participation in such publicity is voluntary and Winners may decline without affecting their entitlement to receive the prize.

3.6 Any tax liability arising from receipt of a Competition Prize shall be the sole responsibility of the Winner

4. Specific Terms and Conditions

4.1 The selected Competition Winner(s) must be able to identify themselves (in a manner determined by the Organisers) as the qualifying entrants to the Competition and have to comply with the required validation procedure in order to claim the Competition Prize.

4.2 The selected Competition Winner must have complied with these Terms and Conditions to enter and must not have any Telkom account that is in arrears at the time the Winner is verified.

4.3 The Organisers' decision on any aspect of the Competition including the allocation of the Competition Prize will be final and binding and no correspondence will be entered into.

4.4 There are no additional charges for participating in the Competition.

4.5 All risks and ownership of the Competition Prize shall pass to the Competition Winner on transfer/delivery thereof and hence all the Organiser's obligations regarding the Competition as well as in regard to the Competition Prize shall terminate. The Organisers will advise of arrangements in respect of the Competition Prize distribution at the time of contacting the selected Competition Winner.

4.6 Notwithstanding the fact the Competition Prize vests on the Competition Winner immediately upon the determination of the results, any Competition Prize that remains unclaimed/ undeliverable within 30 (thirty) days after notification of the prize or no reasonable effort is made on the part of the Competition Winners to claim the Competition Prize despite having been advised of the results of the Competition will be forfeited.



5. General Terms and Conditions

- 5.1 The Competition is valid from the 4 October 2026 up to 31 January 2027.
- 5.2 The Competition Winner will be contacted during working hours (08h00 to 17h00) by phone, using the cell phone number associated with his/ her entry into the Competition.
- 5.3 The cell phone number needs to be RICA'd / registered with the correct details of the winner
- 5.4 The Organisers will use reasonable efforts to contact the Competition Winner telephonically on the contact details used to participate in the Competition.
- 5.5 The Organiser shall attempt to contact the Competition Winner on at least three (3) occasions over a period of 2 (two) working days after his/ her name has been drawn and verified as a Competition Winner either by way of email or telephonically.
- 5.6 Should a participant not be available on the contact number during the timeframe stipulated or reject, forfeit or decline acceptance of the Competition Prize, that person's right to the Competition Prize will be deemed to have been waived and the Competition Prize will be forfeited. The Organisers reserve the right to then award the Competition Prize to the next selected entrant.
- 5.7 The claim for the Competition Prize will be subject to security and validation, failing which the Competition Winner will forfeit the Competition Prize and the Competition Prize will be awarded to the next selected qualifying entrant.
- 5.8 If the Competition Winner cannot accept the Competition Prize for any reason whatsoever, the Competition Prize will be awarded to the next selected qualifying entrant.
- 5.9 The Organisers reserve the right to withhold any Competition Prize until it is satisfied that the claim by the Competition Winner is valid.
- 5.10 In the event that the user of the mobile phone (i.e., the participant in the Competition) is not the person that is responsible for payment of any contract with Telkom, then the Competition Prize will be awarded to the person that is the registered account holder.
- 5.11 Subject to the Winner's prior consent, the Winner's first name, surname and province or city of residence may be published on Telkom's website, social media platforms and other promotional channels.
- 5.12 The Participants acknowledge that Personal Information about the Competition Winner will be shared with the Organisers of the Competition and their agents to the extent necessary for Competition Prizes to be fulfilled to the Competition Winner and relating to the purpose of this Competition.

- 5.13 Personal information collected through the Competition will be processed for purposes relating to the administration of the Competition, winner verification, prize fulfilment, legal and regulatory compliance, and any other purpose permitted by applicable law and Telkom's Privacy Policy: [Telkom Privacy Statement.pdf](#)
- 5.14 If there is no legal requirement, the collected information will only be stored for as long as it is needed.
- 5.15 The duration of the Competition may be extended or curtailed at the discretion of the Organisers.
- 5.16 The Competition, the Competition Prize, and any terms and/or conditions surrounding it may be amended by reasonable notification at any time during the Competition. Any amendment will be communicated by reasonable notice and will not deprive participants of rights that have already accrued prior to such amendment. Such altered terms and conditions shall become effective immediately after being altered or on such date as may be determined by the Organisers. Any dispute arising from such amendment will be dealt with in accordance with applicable law.
- 5.17 In the event of a dispute in regard to any aspect of the Competition and/or the Terms and Conditions, the Organiser's decision will be final, and binding and no correspondence will be entered into.
- 5.18 The Organisers are not liable for any technical failures affecting participation and / or prize redemption process of the Competition.
- 5.19 The Organisers shall not be liable for taxes, or any costs incurred by the Competition Winner for entering the Competition or in claiming the Competition Prize.
- 5.20 Nothing in these Terms and Conditions excludes or limits any rights or remedies that participants may have under applicable law, including the Consumer Protection Act, 2008.
- 5.21 Subject to applicable law, the Organisers, will not be liable for any indirect, consequential or special damages arising from participation in the Competition or use of a Competition Prize.
- 5.22 In addition, neither the Organizers, nor its agents shall be responsible for any loss or misdirected entries, including entries that were not received due to any failure of hardware, software, or other computer or technical systems affecting participating and/or prize redemption process of the Competition.
- 5.23 The Organisers reserve the right to suspend, amend or terminate the Competition where required by law or where circumstances beyond the Organisers' reasonable control make such action necessary. Reasonable notice of such suspension, amendment or termination will be provided where practicable.



- 5.24 The Organisers may refuse to award the Competition Prize if these Terms and Conditions have not been adhered to or if it detects any irregularities or fraudulent practices. The Organisers reserve the right to disqualify any participant who breaches these Terms and Conditions, provides false information, engages in fraudulent conduct, or otherwise acts unlawfully in relation to the Competition.
- 5.25 All information relating to the Competition which is published on any marketing material will form part of these Terms and Conditions. In the event of any conflict between such marketing material and these Terms and Conditions, these Terms and Conditions shall prevail.
- 5.26 South African law shall govern these Competition rules and the courts of South Africa shall have exclusive jurisdiction.