

## Telkom Ringa Music Competition Terms and Conditions November 2024

### 1. Competition Rules:

- 1.1 This promotional competition ("Competition") is organised and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park the Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria ("Telkom") including its affiliates, partners, associations, and agents ("Organizers").
- 1.2 By entering this Competition all participants agree to abide by the following competition rules:

### 2. Competition Period:

- 2.1. The Competition will commence from 00:00am on 01 November 2024 and will continue until 23:59 on 30 November 2024.
- 2.2 The duration of the Competition may be extended or curtailed at the discretion of the Organizer. Any such amendment will be communicated via Telkom Social Media pages. The entrant must visit [www.telkom.co.za](http://www.telkom.co.za) regularly for notices, updates and/or changes to services.

### 3. Who is eligible to win a prize:

- 3.1 Persons ("Participants") interested in entering the Competition must:
  - 3.1.1 be a natural person;
  - 3.1.2 be a South African citizen or a permanent resident with a valid identity document or passport and reside in South Africa;
  - 3.1.3 be between 18 (eighteen) years or older
  - 3.1.4 have participated in the Competition as per clause 4 below during the Competition Period
- 3.2 Employees of the Telkom Group and their immediate families, advertising and promotion agencies, distribution partners, associated companies, and outlet owners and their immediate families and staff associated with this Competition are not allowed to enter the Competition.

#### **4. To participate:**

- 4.1. To enter the Competition and to be considered for a prize, Participants need to engage with Telkom on its Social Media pages as described in the social media post. Participants must have subscribed to Ringa music.
- 4.2. Participants must use the #TelkomRingaMusic hashtag also specified on the post related to the Competition with their entry response.
- 4.3. Entries for this Competition will only be accepted if they comply with the Competition mechanic posted on social media during the Competition period. No late entries will be accepted.
- 4.4. Participants can only enter once, more than one entry will result in the additional entries being disqualified from the competition.
- 4.5. To qualify for an entry to win a Prize, Participants must have subscribed and remained a subscriber of Telkom's Ringa Music product ("the Service") during the Competition Period.
- 4.6. Subscribing

Subscribe via the Ringa Music USSD Menu

\*180\*6\*1\*1#

\*180\*6\*1\*2#

\*180\*6\*1\*3#

Subscribers should hold a valid subscription throughout the duration of the campaign

#### **Unsubscribing**

USSD Menu

Dial \*180\*6#

Select '98' (More) Until Option 16 (Manage) is Presented

Select '16' (Manage)

Select '1' to Remove a Tune or Select '2' to Remove a Ringa Box

Follow the Prompts to Unsubscribe

## **5. Prizes**

- 5.1. Participants that fulfil the requirements stated in clause 3 and 4 above, stand a chance to win the following:
- 5.2. 5 (Five) winners will be randomly selected to each win 1 (one) pair of Huawei Freebuds to the value of R1040 (One Thousand and Forty Rand Alone) during the Competition Period). No other prizes make up the prize pool (hereinafter referred to as the "Prize" as the context may require).
- 5.3. Winners will be sent a Direct Message on Social Media or contacted on the cellphone number used to enter the Competition after the random selection.
- 5.4. Telkom confirms that they will ensure that an independent auditor conducts and verifies the selection(s), and this will be reported on Telkom's audit reporting procedures.
- 5.5. The prizes are not transferable, cannot be deferred, exchanged, or redeemed for cash and are not negotiable.

## **6. Limitation of Liability**

- 6.1. Telkom is not responsible for a Service being interrupted and/or failing for any reason.
- 6.2. Subject to the provisions of the Consumer Protection Act, you indemnify Telkom and the Organisers against all claims for any loss or damages, whether direct, indirect, consequential or otherwise, arising from any cause whatsoever in connection with your entry into the Competition or the use of the Service subscribed to. Telkom and its Organisers will also not be liable for any loss or damage, whether direct, indirect, consequential, or otherwise, arising from any network failure, or interruptions.
- 6.3. Telkom and its Organisers will not be responsible for any costs or expenses which you incur during and for purposes of your entry into the Competition and your acceptance and/or use of a Prize.
- 6.4. We, Telkom and our affiliates will not be responsible for any harm, damage, loss or claim relating to the provision of any element of a Prize or any substitution of a Prize that may be made at any time.
- 6.5. We, Telkom and our affiliates will not be responsible, and reject all liability, for any loss, injury, expense or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by you in lieu of your participation in the competition or the

acceptance and/or use by you, (if applicable), of any prize, or by any action taken by us or any of our affiliates in accordance with the terms and conditions.

- You acknowledge that the acceptance and use of a Prize is subject to the proviso that the terms and conditions of this Competition and that of the Service will be complied with.

6.6. Your participation in the Competition, subscription to the Service and your acceptance and/or use of a Prize, or any aspect thereof, is at your own risk.

## **7. General**

7.1. The selection process to determine the winners and results of the process are final and no correspondence will be entered into.

7.2. The Prizes will be sent to the winner's provided address once Telkom has verified that they are the winner.

7.3. Winners will be announced post the Competition. The prizes will be couriered to the winners once they have confirmed their personal details with Telkom.

7.4. Telkom, its respective directors, affiliates, members, partners, employees, agents, consultants, suppliers, contractors, subsidiaries and sponsors assume no liability whatsoever for any direct or indirect loss or damage, including but not limited to physical harm or death, howsoever arising from or as a result of an entrant's participation in the Competition or the entrant's redemption of any Prize in terms of this Competition, or from any amendments to Prize details and/or the terms and conditions of this Competition. All entrants (including the winners) hereby expressly indemnify the Promoter in this regard and shall hold it harmless from all and any claims.

7.5. Telkom reserves the right to vary the nature of the Competition, the Prize, or these terms and conditions upon notice in this regard being published on [www.group.telkom.co.za/regulatory/terms-and-conditions](http://www.group.telkom.co.za/regulatory/terms-and-conditions) or in another appropriate medium. If the Prize is limited or varied in this manner, the Promoter shall replace the Prize with a prize of a similar economic value.

7.6. See [www.group.telkom.co.za/regulatory/terms-and-conditions](http://www.group.telkom.co.za/regulatory/terms-and-conditions) for product and services rules and updated Terms and Conditions.

7.7. The decision of Telkom in respect of disputes arising out of this Competition shall be dealt with by Telkom in terms of these terms and conditions. The decision of Telkom in this regard shall be final.

7.8. Telkom reserves the right to withhold the Prize until it is entirely satisfied that the claimant of the Prize is the bona fide winner and reserves the right to call for such proof as it may deem necessary, including proof of identity.

7.9. By entering this Competition entrants signify their consent to be bound by the terms and conditions contained herein.