Telkom

Competition Terms and Conditions: Pre-Paid Fibre and Telkom Stream Connect Fibre Campaign

Sign Up For Pre-Paid Fibre service or any of Stream Connect Fibre 25Mbps or 50 Mbps and STAND A CHANCE TO WIN A Smart Device bundle to the value of R35 000

Competition Start Date: 28th December 2025 - 31st March 2026

1. Telkom Product Specific Terms and Conditions for Telkom Stream Connect Fibre and Pre-paid Fibre apply and can be found on: https://group.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml.
2. The Telkom Campaign Competition applies specifically to New to Fibre (NTF) customers, including customer's migrating from DSL and LTE, for the following offers: Pre-Paid Fibre (new starter packs) and Telkom Stream Connect 25Mbps or 50Mbps Fibre, taken over a 12-month contract period.
3. The competition will apply to both Consumer and SMB customers.
4. Existing Fibre customers migrating to the promotional offers will NOT qualify to be entered into the competition.
5. Entry to the competition will be all valid orders for the above-mentioned products, received between 28 December 2025 and 31 March 2026. Orders need to have been installed and Put into Service (PIS) to qualify. Draws will be made based on the relevant PIS reports.
6. The competition ends on 31 March 2026. Three draws will be made at the end of each month, respectively for January, February and March 2026, and prizes will be awarded to three winners.
7. Prizes cannot be transferred or redeemed for cash.
8. Each prize, being a Smart device bundle valued at R35000, is a collection of connected home devices designed to help customers improve home security, connectivity, and everyday convenience
9. The following table is a list of Smart Devices and quantities that make up the prizes:

Product	Desciption	Quantity
Portable Power Station	Bluetti EB55 700W 537Wh	1
Power Bank	VolkanoX Vitality Series P.D. 65w 20000mah	1
Smart Flood light camera	Tapo C720	1
Solar Powered security camera	Tapo C410 KIT	1
Indoor security wifi camera	Tapo C200	1
Indoor security wifi camera	Tapo C100	1
Smart Light bulbs	Tapo L530B(4-pack)	1
Smart Light strips	Tapo L900-5	3
Smart light switch	Tapo S220	3
Smart Wifi socket	Tapo P110	3
Smart Sensor	Tapo T110	4
Smart Vacuum cleaner	Tapo RV30 Max Plus	1
Mesh Mid range	TP Link X50 (3pack)	1
Laptop + Bag	MODERN 14 F13MG-275ZA	1

10. Each device can be managed via compatible mobile applications, subject to the manufacturer's terms and conditions.

11. Telkom may substitute a prize or part of it for another of equal or greater value if the original is unavailable.
12. Orders will be processed via all the Sales channels and customers shall be entered into the draw automatically.
13. Employees, directors and agents of Telkom and all participating stores, their immediate families, life partners, business partners and associates and any person directly involved with the sponsoring, devising, production, management or marketing of this Competition are not eligible to participate in this competition
14. By agreeing to enter the Competition, you give Telkom permission to process your personal information.
15. Should we not get hold of a winner after three separate attempts, we will move to the next winner on the list and the customer will forfeit their prize.
16. Winners must be willing to share their personal contact and delivery address details
17. Telkom shall not be liable for delays resulting from incorrect or incomplete delivery information provided by the winners.
18. Risk shall pass to the winner upon delivery of the prize to the confirmed delivery address.
19. The delivery of the Smart Home Device Bundle will be done by Telkom's Courier partner. The courier will confirm the delivery date and time with the customer.
20. Delivery charges will be paid by Telkom.
21. All queries relating to the Smart device bundle, including installation-related assistance for Smart Home devices, may be directed to telkomsmart@telkom.co.za.
22. Queries relating to Fibre services or the promotional campaign fall outside the scope of Smart Home support and should be directed to the relevant Fibre support Channels.
23. Telkom reserves the right to amend these offers, terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: http://www.telkom.co.za; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the above-mentioned site.
24. Telkom reserves the right at any time to terminate this promotional campaign offer without prior notification.
25. Telkom reserves the right to cancel the Competition at any time, if deemed necessary in its opinion or if circumstances arise that are outside of its control and will not be liable to Participants in such event for any cause or action whatsoever.
26. Any violation of these rules will result in immediate disqualification, with or without notice. Announcement of a winner does not guarantee compliance with these rules. Telkom may disqualify a Participant post-announcement if rules are violated.
27. A copy of these terms and conditions can be found at http://www.telkom.co.za and/or any of Telkom's social media platforms throughout the period of the Competition.
28. The terms and condition applicable to this Competitions will be construed, interpreted, and enforced in accordance with the applicable laws of the Republic of South Africa.

29. By entering this Competition entrants signify their consent to be bound by the terms and conditions contained herein.
30. We respect your privacy and by agreeing to this Terms and Conditions you voluntarily agree to abide by our privacy policy, which can be viewed at Telkom Group
31. E&OE.