

Mother's Month Campaign Competition

Terms & Conditions

1 May – 31 May 2026

1. Competition Rules:

1.1 This promotional competition ("Competition") is organised and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park the Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria ("Telkom") including its affiliates, partners, associations, and agents ("Organisers").

1.2 By entering this Competition all participants agree to abide by the following competition rules:

2. Competition Period:

2.1 The Competition commences from 1 May 2026 to 31 May 2026.

2.2 The duration of the Competition may be extended or curtailed at the discretion of the Organizers. Any such amendment will be communicated via Telkom Social Media pages.

3. Who is eligible to win a prize:

3.1 Persons ("Participants") interested in entering the Competition must:

3.1.1 be a natural person;

3.1.2 be a South African citizen or a permanent resident with a valid identity document or passport and reside in South Africa;

3.1.3 be 18 (eighteen) years or older

3.1.4 have participated in the Competition as per clause 4 below during the Competition Period

3.2 Employees of the Telkom Group and their immediate families, advertising and promotion agencies, distribution partners, associated companies, outlet owners, and their immediate families and staff associated with this Competition are not allowed to enter the Competition.

4. To participate:

4.1 To participate in the competition, an eligible SA consumer who is a natural person and is aged 18 years or older, and resides permanently in South Africa must comply with the following rules:

4.1.1 The competition is limited to qualifying Participants applying for an eligible Mother's Month Campaign offer or deal (listed in paragraph 4.2 below).

4.1.2 The Participant's order must be successfully completed, and active and credit vetting must have been successful.

4.2 The following Mother's Month Campaign offers and deals will qualify as being eligible for entry into the competition:

- Any Mobile Postpaid Voice plan or deal
- Any Postpaid Fibre package (excluding Prepaid Fibre)
- Any Postpaid LTE packages

5. Competition Prizes:

Participants who have qualified in accordance with the requirements in paragraphs 4.1 and 4.2 above will qualify to enter the competition for the prize draw that will happen by no later than 30 July 2026.

5.1 Once the auditing of the qualifying Participants has been completed, ten (10) prize winners will be randomly selected from the qualifying participants.

5.2 The prizes that can be won is one of ten (10) vacuum cleaners.

5.3 The prizes are not transferable, cannot be deferred or exchanged, or redeemed for cash, and are not negotiable.

5.4 Winners will be randomly selected by an independent auditor from all qualifying entries. Winners will be notified through SMS messages and published on Telkom social media pages.

5.6 Winners will need to respond with their requested details within 10 working days of being notified via SMS message, thereafter, the prize will be forfeited and awarded to the next runner-up winner.

5.7 Should you be chosen as a winner, Telkom will request to have your name, photographic images, or video used for marketing and publicity campaigns.

5.8 Telkom will not be responsible for any costs and/or expenses that a winner, or any participant, may incur during and to enter the Competition, similarly, Telkom will not be responsible for charges associated with a winner accepting and/or using a prize.

6. General:

6.1. The rules of the Competition may be amended at any time during the Competition Period with reasonable notification and once such amended rules are published will be deemed accepted.

6.2. All rules will be interpreted and applied at the sole discretion of Telkom.

6.3. Participants take part in the Competition at their own risk and Telkom bears no responsibility for any loss, damage or harm suffered because of the participation and/or acceptance and/or use of a prize, or any aspect thereof.

- 6.4. Telkom reserves the right to cancel the Competition at any time, if deemed necessary in its opinion or if circumstances arise that are outside of its control and will not be liable to Participants in such event for any cause or action whatsoever.
- 6.5. Any violation or attempt to violate any of these rules will result in the immediate disqualification of the transgressor with or without notice.
- 6.6. The announcement of a winner does not constitute a ruling by Telkom that the winner has complied with these rules. Telkom may disqualify a Participant after the announcement, should any rule transgressions be discovered. The Prize Winners will be randomly selected from all entries received within the Competition Period. The judge's decision is final, and no correspondence will be entered into.
- 6.7. A copy of these terms and conditions can be found at www.telkom.co.za and/or on any of Telkom's social media platforms throughout the Competition Period.
- 6.8. All Prize Winners must familiarise themselves with product specific rules applicable to such prize.
- 6.9. The terms and conditions applicable to this Competition will be construed, interpreted, and enforced by the applicable laws of the Republic of South Africa.
- 6.10. A winner is not eligible to win another Telkom competition for **12** months, including entries submitted via other social media accounts or another person's details.
- 6.11. If an entrant's details do not match those of the claimant, Telkom reserves the right to withhold the prize.