

## Telkom Prepaid Loyalty Funeral Cover Terms and Conditions Terms

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- Telkom offers this policy subject to the applicable policy terms and conditions offered by the eligibility criteria of being a Prepaid Telkom Customer. Be a Telkom Thola More or Telkom More prepaid customer.
- This policy is automatically provided when a Telkom Thola More or Telkom More Prepaid Telkom Customer recharges with R100 or more airtime in a calendar month. All affected customers will automatically be bound by the policy terms and conditions.
- The qualification criteria will be interpreted by Telkom and Telkom's decision regarding any issue with the funeral cover policy will be final and binding.
- Telkom Loyalty Funeral Cover is available only to Telkom Thola More or Telkom More Prepaid Customers.
- To qualify for the R10 000 Telkom Loyalty Funeral Cover:
  - You must be at least 16 years old but not older than 75 years.
  - You must Op-in by dialling \*180# and selecting Loyalty Funeral Cover.
  - You must recharge monthly with a minimum of R100 or more, cumulative, or single recharge to qualify.
  - You must have a valid South African Identity document.
  - You SIM must be RICAd.
- For any queries on funeral cover customers can call 0800229900
  - Claims queries: 0800229900
  - Email: [adminhub@riskslip.co.za](mailto:adminhub@riskslip.co.za)
  - Product Information – Telkom Call Centre 180 from your Mobile Phone.
- You must select a beneficiary via USSD \*180# and select Funeral Cover.
- You acknowledge that it is your responsibility, as a participant, to ensure that any information which you provide in respect of this offer for the funeral cover policy is accurate, complete, and up to date.
- You acknowledge that it is your responsibility to ensure that any information which you provide in respect of this Prepaid Funeral cover policy is accurate, complete, and up to date.

- You further acknowledge that any information provided in terms of this policy is provided voluntarily as indicated in terms of the opt-in options available when accepting the offer, and Telkom is hereby indemnified from any responsibility and liability resulting from a claim of infringement of privacy or contravention of the Protection of Personal Information Act in relation to the use of your personal information provided to Telkom Insurance.
- You may not qualify for the funeral cover policy if you have not recharged with R100 in the calendar month, and it is unlawful for us to supply such a funeral cover policy to you or you have directly or indirectly been engaged in corrupt, fraudulent, or unfair practices in the use of any Telkom product and/or services.
- Telkom and its affiliates will not be responsible, and disclaim all liability, for any loss, liability, injury, expense, or damage (whether direct, indirect, incidental, punitive or consequential) of any nature, whether arising from negligence or any other cause, which is suffered by your participation in the offer for a funeral cover policy or the acceptance and/or use by you, or any other person (if applicable), or by any action taken by us or any of our affiliates in accordance with these terms and conditions.
- For purposes hereof, "affiliate" means our partners, our subsidiaries, our and their subsidiaries and respective holding companies, the subsidiaries of their holding companies, and our and their directors, officers, employees, agents, and representatives.
- These terms and conditions will be construed, interpreted, and enforced in accordance with the applicable laws of the Republic of South Africa.
- Telkom reserves the right to amend these Standard Terms and Conditions for the funeral cover policy at any time and it will be available on [www.telkom.co.za](http://www.telkom.co.za).

**Prepaid Loyalty Funeral Cover from Telkom, underwritten by Guardrisk Life Limited, a licensed life insurer and an authorized financial services provider (FSP No 76)**