



## #GALAXYGAMECHANGER COMPETITION – TERMS & CONDITIONS

### 1. Organiser

This competition is organised by Telkom SA SOC Limited, in partnership with Samsung South Africa (together referred to as "the Organisers").

### 2. Eligibility

2.1 The competition is open to South African citizens or legal residents aged 18 years or older

2.1.1 Participants must enter in their personal capacity only. Entries on behalf of juristic persons (companies, trusts, organisations) are not permitted.

2.2 The following individuals are excluded from entry:

- Employees, directors, contractors, and agents of the Organisers
- Employees of associated sponsors, suppliers, or agencies
- Immediate family members of the above

2.3 Entries on behalf of brands, fake accounts companies, or bots will be disqualified.

2.4 Any content submitted that is deemed offensive, discriminatory, unlawful, or in breach of community guidelines will result in disqualification.

### 3. Competition Period

3.1 The Competition runs from 25 November 2025 and closes on 20 December 2025 at 00:00

3.2 All entries must be received before the closing date and time. Late entries will not be considered

### 4. How to Enter

4.1 Participants may enter via Instagram, TikTok, Facebook, or X by completing the following:

4.1.1 Participants may enter using one of two approved competition mechanics,

#### 4.2 Mechanic 1: Watch & Win (Telkom VS Gaming Weekly)

Watch the final episode of Telkom VS Gaming Weekly airing on 28 November 2025.

Pay attention to the Samsung-linked segments, which include:

- HSEL Segment (Samsung powered)
- Mobile Minute (Samsung powered)

After the episode, Telkom VS Gaming will post a question based on one of these Samsung segments. To enter, comment the correct answer on the competition post using #GalaxyGameChanger



#### 4.2 Mechanic 2: Show Us Your Setup (UGC Social Entry)

- Post a video of your gaming setup.
- Tag @VSGamingworld and @SamsungMobileSA.
- Use #GalaxyGameChanger and #MyGalaxySetup.

**Note:** Setups prominently featuring competitor device brands may not be selected or reshared.

### 5. Prizes

5.1 Winners of Samsung Galaxy Watch 7 devices will be selected from all valid main entries via a random digital draw

#### 5.1.1 Prize Details:

There are two (2) prizes available:

2 x Samsung Galaxy Watch 7

#### 5.2 Prize Allocation

5.2.1 1 Winner will be selected from Watch & Win entries

5.2.2 1 winner will be selected from Show Us Your Setup entries

#### 5.3 Prize Conditions

5.3.1 Prizes are not transferable, not exchangeable, and cannot be redeemed for cash.

5.3.2 Samsung South Africa will fulfil and deliver the prizes directly to winners.

5.4 All decisions by the Organisers and judging panel are final and binding.

### 6. Winner Selection & Announcement

6.1 Two winners will be chosen — one per mechanic.

6.2 Watch & Win entries will be validated by checking for:

- Correct answer
- Valid hashtag (#GalaxyGameChanger)
- Compliance with T&Cs

6.3 UGC setup entries will be reviewed based on:

- Creativity
- Presentation
- Compliance with Samsung competitor-device exclusion rule



6.4 Winners will be selected by the Organisers at their discretion.

6.5 Winners will be announced on 20 December 2025 on Telkom VS Gaming's official social media platforms.

6.6 Failure to respond or validate identity in time will result in disqualification, and a new winner will be selected

6.7 Winners will be contacted via Direct Message (DM). They must respond within 48 hours and provide:

- Valid South African ID and proof of residence
- Delivery address must match proof of residence

6.7.1 Shared or third-party proof of address:

- If the proof of address is not in the winner's name, an affidavit from the landlord, homeowner, or leaseholder confirming the accuracy of the FICA document is required.

6.8 Failure to respond or validate identity in time will result in disqualification, and a new winner will be selected.

## 7. Content Usage

7.1 By entering the Competition, participants grant Telkom and Samsung permission to use their submitted content (photos/videos, captions, social handles) for:

- Social media content
- Digital marketing
- Campaign recaps

7.2 The Organisers will not be held responsible for the use of user-generated content where credit or permission was not appropriately managed by the entrant.

7.3 Participants may request not to have their name, image, or content used in post-campaign publicity by contacting Telkom in writing.

## 8. Legal & Disclaimers

8.1 This competition is not affiliated with Instagram, TikTok, Facebook, or X.

8.2 The Organisers accept no responsibility for:

- Technical failures or incomplete entries
- Network or data issues
- Delayed entries
- Delays in prize delivery due to logistics
- Loss or damage resulting from acceptance or use of a prize



8.3 Participants acknowledge that:

8.3.1 Prizes are accepted at their own risk

8.4 All personal data submitted will be handled according to the Protection of Personal Information Act (POPIA).

## **9. General**

9.1 The Organisers reserve the right to:

- Amend the Terms & Conditions with notice
- Suspend, modify, or cancel the competition due to unforeseen circumstances
- Verify entries and disqualify fraudulent or unfair participants

9.2 All disputes will be resolved under South African law, and the Organisers' decision shall be final.