

REFERRAL CREDIT TERMS AND CONDITIONS

1. These terms and conditions are subject to the Telkom Internet services terms and conditions.
2. By using the referral service channels, you acknowledge and agree to be bound by these terms and conditions.
3. Once you have successfully sent a referral to Telkom, you will be eligible to receive a credit of R300 if your referral is successful.
4. The credit allocated to your account is subject to VAT. The VAT will be charged once the credit has been allocated to your account.
5. A referral is successful if the referee's service has been installed and activated. Should the referee's service be cancelled before the 1 calendar month period, you will not be entitled to the R300 credit.
6. Credit will be passed to the referrer and referee's account within 1 calendar month.
7. Should your available discount amount be more than your premium which is due to be collected on your account, the amount of premium to be collected will be R0 and any remaining credit will be your credit balance for allocation to the following premium collections on your account.
8. The referee can only receive the credit amount of R300 credit once, meaning that if they apply for 2 services, they will only get the R300 credit once.
9. Only DSL to Fibre migrations NTF DSL and NTF Fibre services will qualify for the R300 referral credit.
10. R300 for both the new customer and the referring customer is passed as a credit to their account.
11. These terms and conditions will be applicable to you until the successful activation of the referee's services.
12. The credit referrals shall only apply to Openserve and Portal sales.
13. If there are disputes pertaining to the sale/ referral, queries can be referred to referralportal@telkom.co.za.
14. The following information (Name and Surname of the Referrer, ID number of the Referrer, Name and Surname of the Referee, ID number of the Referee and also date of referral submission) should be submitted when the query is sent.
15. The Referrer is you, the client who has an active service with Telkom. In order to qualify for a discount on your service, you will need to have a qualifying active service with Telkom.
16. No limit to the number of referrals.
17. The Referee is the person that you referred to Telkom, who is interested in taking out a Fixedline contract and who does not already have an active Fixedline service with Telkom.
18. Telkom will not be liable for any illegal or unlawful actions or misrepresentations made by the referrer to the referee in respect of this service or any Telkom products.
19. The referrer acknowledges that he/she not mandated to act as a representative, agent or authorised to incur any obligations or liabilities on our behalf or to give any warranties, representations or undertakings of any nature on our behalf.
20. Telkom reserves the right to amend or add new terms and conditions for the use of the referral service channels at any time.
21. Telkom can terminate your right to referrals at any time or end your right to make referrals through any of the available service channels, upon providing you with reasonable notice.
22. Termination of your right to submit referrals will not affect referrals loaded whilst using the services available before the agreement has ended.
23. Any information obtained through the referrals process is subject to the terms and conditions as set out in our Privacy Policy and the Protection of Information policies.
24. By using the referral service channels to submit your referrals, you therefore acknowledge and agree to the Privacy Policy.
25. The Referrer and referee shall observe all relevant legislation, including but not limited to the Regulation of Interception of Communications and Provision of Communication Related Information Act 70 of 2002, POPI, etc as amended, and comply with any directions made by any competent regulatory authority concerning the fulfilment of its obligations in terms of the matters contemplated in this Document.