



Telkom WhatsApp + All-Network Voice Bundles – FAQs

1. What do I get with the WhatsApp + All-Network Voice bundle?

You get access to WhatsApp for messaging, voice and video calls, plus voice minutes to call any network in South Africa.

2. Who can buy this bundle?

The bundle is available to all Telkom Mobile customers, including Prepaid, Postpaid, and Hybrid users.

3. When will the bundle be available?

The WhatsApp + All-Network Voice bundles will be available from 1 April 2026.

4. How long does the bundle last?

You can choose from Daily, Weekly, or Monthly bundles, depending on the validity you want to purchase

5. Does the bundle renew automatically?

No. These bundles are once-off purchases, so you can simply buy another bundle whenever you need it.

6. Can I use WhatsApp data for other apps or websites?

No. The WhatsApp portion of the bundle is designed specifically for WhatsApp messaging, voice calls, and video calls.

7. What happens if I deplete my bundle?

If either your WhatsApp or/and Voice minutes is used up, your usage will continue using any available data or other active bundles on your account.

8. What happens if I don't use all my minutes or data?

Any unused minutes or data will expire when the bundle validity period ends.

9. Can I share or transfer my bundle with someone else?

No. The bundle is meant for your personal use and cannot be transferred or shared with other number.

10. How can I check my bundle balance?

You can check your balance anytime by dialing *188# on your phone.

11. Will I get notified about my usage?

Yes. You will receive notifications as you reach certain usage levels, helping you keep track of your bundle.