



FAQs- Telkom Unlimited Telkom Voice Bundle

1. What does the Unlimited Telkom Voice bundle offer?

This bundle allows you to make voice calls to Telkom Mobile and Telkom Fixed-Line numbers without worrying about running out of minutes during the bundle's validity period.

2. Who can buy this bundle?

The bundle is available to all Telkom Mobile customers, including Prepaid, Postpaid, and Hybrid users.

3. When will the bundle be available?

The Unlimited Telkom Voice bundle will be available from 1 April 2026.

4. What bundle options are available?

Customers can choose the option that best suits their needs:

- Weekend bundle – for Saturday (00.01am) to Sunday (23:59pm)
- Weekly bundle – for 7 Days
- Monthly bundle – 31 Days

5. Who can I call using this bundle?

The bundle is designed for calls to Telkom Mobile and Telkom Fixed-Line numbers.

6. When can I use the Weekend bundle?

The Weekend bundle can be used throughout the weekend, from early Saturday morning until late Sunday night.

7. How can I check my bundle balance?

You can check your remaining usage by dialing *188# on your phone.

8. Can I transfer this bundle to someone else?

The bundle is for personal use and cannot be transferred to another customer.

9. Are there guidelines for using unlimited minutes?

Yes. The bundle is designed for reasonable personal use, in line with Telkom's Fair Usage Policy.