



Frequently Asked Questions: Telkom Prepaid Summer Promotion 2026- Free Telkom Voice Bundles.

1. What is the Telkom Prepaid Summer Free Calling promotion?
 - a. When a customer buys Prepaid Data or Combo (Data + Voice) Bundle they will get Free Telkom Voice bundle.
2. How long will the Telkom Prepaid Summer Promotion run for?
 - a. The promotion will begin on the 4th of October 2026 and will end on the 31st of January 2027.
3. How do I qualify for the free Telkom voice bundle?
 - a. You must be a Telkom Mobile subscriber, Prepaid, Post-paid, or Hybrid.
 - b. Customers who purchase selected Once-off Data or Combo (Data + voice) bundles during the Summer promotion, will receive free Telkom voice bundle.
 - c. Free Telkom voice bundle are awarded based on qualifying prepaid data and combo bundles spend bands.
 - d. The bundle allocation and validity are determined by the customer spend band.
 - e. Qualifying spend bands:

Spend Bands	Free Voice Minutes	Validity for Free Min
R29-R48	200 Min Telkom calls	3 Days
R49-R98	500 Min Telkom calls	7 Days
R99-R198	800 Min Telkom calls	14 Days
+R199	2000 Min Telkom calls	31 Days

4. Are free Telkom voice minutes transferrable?
 - a. No, you cannot transfer bonus Telkom voice minutes.
5. Where can I access these promotional offers?
 - a. All Telkom channels and verified Telkom channel partners, such as.
 - USSD *180# & *123#
 - MyTelkom App
 - Telkom Web/QR portal
 - Bank Partners
 - Informal channels
 - Formal channels

- Telkom stores
- Telkom Pay
- Telkom WhatsApp Channel
- META