

## Easter Campaign 2026 Terms and Conditions

### Mobile Postpaid and Mobile Prepaid

1. This promotion is organised by Telkom 'The Organiser'.
2. Telkom Mobile Standard Terms and Conditions apply. Full details can be found on: [https://group.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](https://group.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml).
3. The promotion is open for entry to all SA consumers who purchase or upgrade services to any of the Telkom Mobile Postpaid Deals featured in the Easter Campaign 2026 qualifying deals as indicated at point 7.
4. By participating in the promotion, all participants agree to be bound by these terms and conditions, which will be interpreted by Telkom.
5. To participate in the promotion, an eligible SA consumer who is a natural person and is aged 18+ years, and resides permanently in South Africa must comply with the following rules:
  - 5.1. Successfully apply for a new or upgrade to a qualifying Easter 2026 deal. The qualifying deals are indicated in the table below.
  - 5.2. The Participant's order must be successful completed and active and credit vetting must have been successful.
6. RICA shall apply when ordering and purchasing new mobile services.
7. The following Easter deals will qualify as being eligible:
  - 7.1. Methods of application for consideration into the promotion, include signing up or upgrade instore, and / or through a call centre, or online.
  - 7.2. The campaign promotion period is from 00:01 on 1 April to 23:59 on 30 April 2026.

Primary Device	Term	Promo deal	Mobile plan
OPPO A6 256GB	36	R399	Telkom FlexOn 2
OPPO Reno13 5G 512GB E-Sim	36	R599	Telkom FlexOn 2
HONOR 400 Lite	36	R379	Telkom FlexOn 2
HONOR X5c Plus & Pad X7	36	R279	Telkom FlexOn 2
Samsung Fold 7 512GB	36	R1 499	Telkom FlexOn 2
Galaxy-A56 5G	36	R399	Telkom FlexOn 2
Galaxy-A36 5G	36	R309	Telkom FlexOn 2
HUAWEI nova 14i	36	R299	Telkom FlexOn 2
HUAWEI Pura 80	36	R569	Telkom FlexOn 2
HUAWEI Pura 80 Pro	36	R749	Telkom FlexOn 2
Apple iPhone 16e 128GB	36	R519	Telkom FlexOn 2

8. Promotion prizes comprise of Dress Your Tech once-off accessory vouchers valued at R500. The promotion will run from the 1 April to the 30 April 2026, however the vouchers will only be distributed to the first 1000 customers who purchase the qualifying Easter deals.
  - 8.1. Upon subscription and activation of the above mentioned qualifying mobile postpaid deals, the subscriber will receive a text message (SMS) with a unique code and a URL link from which they can redeem their discount voucher: [www.dressyourtech.co.za](http://www.dressyourtech.co.za)
  - 8.2. Once on the website, the customer is required to register an account on the partner site. Through this account, the customer shall have access to and be able to browse and make purchases, track their orders, track deliveries, request and track returns.
  - 8.3. Only registered users may order the desired products from our partner's site. Registration will require that you provide a unique username and password and provide certain information and personal details to Dress Your tech. You will need to use your unique username and password in order to purchase products.

#### **A. Customer Queries and support**

1. Customers who have queries regarding the offers or the Dress Your Tech accessory vouchers can contact the Telkom customer care line on 081 180.

#### **B. General**

2. Telkom reserves the right to amend these offerings terms and conditions, from time to time. Such amendments will be placed on Telkom's website at the following link: <http://www.telkom.co.za>; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
3. Telkom reserves the right at any time to terminate this promotional campaign offer without prior notification.
4. E&OE.

### **6-Month discount on 25/25Mbps Telkom Stream Connect Fibre at R399**

#### **Promotion Timelines: 01 April -30 April 2026**

1. Telkom Product Specific Terms and Conditions for Telkom Stream Connect Fibre and Pre-paid Fibre apply and can be found on: [https://group.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](https://group.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml).
2. The Openserve Fibre network coverage can be confirmed on Telkom's website at the following URL <https://www.telkom.co.za/check-coverage>.

3. All new to Fibre (NTF) customers, including those who migrate from DSL, LTE and 3rd party FNO taking a 12-month contract period on 25/25Mbps Telkom Stream Connect Fibre will qualify for R100 discount for 6 Months.
4. After 6 months the price will go back to the standard price of R499 per month.
5. Customer must sign a 12-months contract, month-to-month contract does not qualify.
6. Orders processed in areas where Fibre service is still being rolled out will not qualify for the promotion.
7. Existing Fibre customers migrating to Telkom Stream Connect will not qualify for the promotion.
8. Existing customers on Telkom Stream Connect who renew their contract will not qualify for the promotion.
9. Should the Fibre service be cancelled prior to the end of the contract term, customers will be liable for a penalty fee corresponding to the discounted installation and activation fees for the remainder of their contract.
10. If an existing DSL/Copper customer applies for Telkom Stream Connect bundle and wants to keep their service number, the service will be migrated to Retail Fibre voice or IP Voice with an applicable calling plan and rate agreed with the customer.
11. The Smart Home Voucher applies specifically to New to Fibre (NTF) customers, including customers' migrating from DSL and LTE purchasing postpaid Fibre over a 12-month contract period. It excludes Easy Connect Fibre, Frogfoot Air and Prepaid Fibre.
12. The voucher will be issued to customers via SMS after successful Fibre installation and activation.
13. The voucher is redeemable via the Telkom Smart Home partner website:  
<https://thedeveshop.co.za/pages/telkom-smart-home>.
14. The voucher can be used to purchase selected Smart Home devices, including security, lifestyle and connected home products.
15. Once the voucher is redeemed, the selected items will be delivered directly to the customer's premises.
16. The voucher is limited to the first 1000 qualifying customers on a first-come, first-served basis.
17. For customers to receive their Smart Home voucher, the Fibre service must be successfully installed and active. The voucher will be issued once the service is active and will remain valid for a period of Six (6) months from the date of issue.

### **LTE Prepaid Terms and Conditions:**

#### **7.5GB + 7.5GB LTE once-off data Bundles**

1. Telkom Standard Terms and Conditions apply (full details may be accessible at [www.telkom.co.za](http://www.telkom.co.za))
2. Telkom reserves the right to amend these offer terms and conditions, from time to time. Telkom will place the amended terms and conditions on Telkom's website at the following link: <http://www.telkom.co.za>; which will be deemed incorporated into the Agreement and bind the Consumer from the date that the amendment was listed on the abovementioned site.
3. RICA shall apply.

4. The 7.5GB + 7.5GB comes bundled with MiFi at and a price of R449 Once-Off.
5. LTE once-off data bundles shall be available for purchase as once-off data bundles by LTE Prepaid subscribers, and existing post-paid subscribers which are: LTE Post-paid, LTE Top-Up, LTE Unlimited All Hours and LTE Unlimited Off-Peak Hours subscribers only.
6. Under no circumstances whatsoever may any other Telkom Mobile product, besides those listed in point 4 above, be used in conjunction with the prepaid LTE Once-Off data bundles.
7. Purchasing of LTE once-off data bundles and using the bundles is subject to the availability of LTE network coverage within the specified location and the subscriber will not be able to roam on Vodacom network.
8. A sales agent will be able to assist you with checking if your address is within LTE network coverage range. Alternatively, you can verify same online at: [www.telkom.co.za/coverage/](http://www.telkom.co.za/coverage/).
9. The LTE once-off bundle is provided as a fixed wireless broadband service for use in a fixed location and should a subscriber relocate or move to a different address, Telkom cannot guarantee and/ or be held liable for lack of network coverage, reliability and throughput outside its specified LTE coverage areas.
10. Should a subscriber use the LTE Prepaid service for mobility purposes Telkom shall not be held liable for lack of LTE coverage or throughput outside of its LTE coverage areas.
11. Telkom will endeavor to ensure that LTE coverage is available where Telkom stipulates it has LTE coverage. Telkom shall not, however, be held responsible for customers' failure to access the Internet in areas that are not within Telkom's LTE and/ or 3G coverage.
12. The data validity period for other LTE Once Off Anytime data bundle shall be 61 days. i.e., LTE Once-off Anytime bundles shall expire 61 days from the date of activation.
13. The data validity period for other LTE Once Off Night Surfer data bundles shall be 31 days, i.e., LTE Once-off Night Surfer bundles will expire 31 days from the date of activation.
14. Unused Anytime data bundle will not be carried over once it expires.
15. The service is a best-effort service, and no guarantees are provided on availability or throughput.
16. Telkom LTE Prepaid LTE is a wireless service and as such is a best effort service with no guarantees on throughput. There are many factors that can affect the speed of the LTE service such as, but not restricted to, signal strength/distance to tower, number of users on the tower, type of service being accessed on the internet and local PC environment.

#### **Data Transfer Rules**

1. The Data Transfer service shall be available to new and existing Telkom Mobile LTE Prepaid customers. Data Bundles Transfer shall not be allowed to or from other Mobile Operators.
2. LTE Prepaid customer shall only be able to transfer data to a LTE post-paid, LTE Top-Up and/or LTE Prepaid customer.
3. The Data Transfer service shall support LTE Once-off Anytime data bundles, excluding night surfer data bundles and promotional data bundles.
4. The Data transfers shall be in the following denominations: 25MB, 50MB, 100MB, 250MB, 500MB and 1GB.

5. Donated Data bundles validity period for the 7.5GB + 7.5GB\* shall be as per the donor data bundle validity period, e.g., if a customer transfer 1GB from 7.5GB anytime data bundles that was bought on 01st June and expires on 15th June (which is 61days) from date of activation, the 1GB donated data bundles shall expire on 15th June.
6. The Data Transfer service shall be available through the following channels USSD, Portal and Telkom App.
7. There is no activation or subscription fee for the service.
8. Customers shall be allowed to transfer up to 1GB a day and 10GB a month per MSISDN within the LTE Post-paid and LTE Prepaid products. Terms and Conditions for LTE once-off data Bundles
9. Customers receiving the donated data bundle shall not be allowed to transfer that data bundle to others.
10. The donated data bundles shall not be pro-rated, and the customer shall be able to utilize it until it is fully consumed or has expired. Unused donated data bundle shall not carry over when the bundles expire, customer will forfeit all unused data.
11. In case a customer has two or more once-off LTE data bundles available, the customers shall be allowed to transfer data from the first LTE once-off data bundle.
12. Once the data bundle has been transferred, the transfer cannot be reversed.

#### **\*Unlimited Off-Peak Hours Prepaid LTE Once-Off Data Bundles**

1. The \*Unlimited Off-Peak Hours is a pure \*Unlimited prepaid LTE Once-off data bundles governed by Fair Usage Policy that are offered by Telkom, which are designed to be used with LTE Prepaid tariff plan or as additional data bundles (add on) to the LTE Post-paid and TopUp plans.
2. The \*Unlimited Off-Peak Hours LTE Once-Off prepaid bundles are available to both Consumer and Business customers, which are strictly On-Net only and within Telkom Mobile LTE coverage footprint.
3. The \*Unlimited Off-Peak Hours LTE once-off data bundles shall be supported on Telkom Mobile's LTE network only with failover support to Telkom Mobile's 3G network.
4. Purchasing of the \*Unlimited Off-Peak Hours LTE once-off data bundles and using the bundles is subject to the availability of LTE network coverage within the specified location and the subscriber will not be able to roam on Vodacom/MTN network.
5. Telkom shall endeavor to ensure that LTE coverage is available whereas Telkom stipulates it has LTE coverage. Telkom shall not, however, be held responsible for customers' failure to access the Internet in areas that are not within Telkom's LTE and/or 3G coverage.
6. The \*Unlimited Off-Peak Hours LTE once-off data bundles shall be available for purchase as once-off data bundles by LTE Prepaid subscribers, and existing post-paid subscribers which are: LTE (Post-paid and Top-Up), LTE (20Mbps and 30Mbps \*Unlimited All Hours, 10Mbps \*Unlimited All Hours Basic and 20Mbps \*Unlimited Daytime) subscribers.
7. The Standard Fair Usage Policy (FUP) applies across both the \*Unlimited Off-Peak Hours LTE data bundles whereby customers will receive 250GB of data that allows for an up to 10Mbps speed and once the 250GB

is depleted then an additional 50GB of data is provided at an up to 4Mbps speed and once the 50GB/4Mbps bundle has been depleted the service then provides unlimited data at an up to 2Mbps speed for the remainder of the validity period days after activation.

8. The data validity period shall be 31 days for both \*Unlimited Off-Peak Hours LTE Once-Off bundles. i.e., Both \*Unlimited Off-Peak Hours LTE Once-off data bundles shall expire in 31 days from the date of activation.
9. The \*Unlimited Off-Peak Hours LTE Once-Off data bundle shall always be governed by Standard Fair Usage Policy.
10. The data transfer service capability does NOT apply to \*Unlimited Off-Peak Hours Once-Off data bundles, i.e., a customer cannot transfer data from the \*Unlimited Off-Peak Hours to another LTE Post-paid and TopUp plan.
11. Customers on the \*Unlimited Off-Peak Hours LTE Once-Off data bundles shall be able to purchase LTE Once-Off data bundles. In the case of the Unlimited Off-Peak Hours the bundle can be used to provide service between 19:01pm to 23:59:59am
12. The \*Unlimited Off-Peak Hours data bundle will provide service strictly between Midnight – 19:00pm. The service will not operate from 19:01pm to 23:59:59am, the LTE Once-Off data bundles can be purchased to access service beyond the standard times of operation. The LTE Once-Off bundles purchased to provide service can be utilized from 19:01pm to 23:59:59am to allow internet access.
13. Between Midnight - 19:00pm the inclusive allocated \*Unlimited Off-Peak Hours data bundles will always take precedence.
14. If the customer on \*Unlimited Off-Peak hours decide to top up/purchase his wallet with normal LTE Once-off data bundles that don't have speed restrictions, e.g., 10GB+10GB\*, the anytime data bundles will only be consumed between 19:01pm and 23:59pm.
15. From Midnight - 07:00am the Night Surfer bundles from the purchased LTE Once-off data bundles, i.e., 10GB+10GB\* bundles will be used first as there are no speed restrictions on such.
16. From 07:01am - 19:00pm, the inclusive allocated \*Unlimited Off-Peak Hours data bundles will take precedence.
17. There is no limit to the number of \*Unlimited Off-Peak Hours LTE Once-Off bundles that a subscriber can purchase in a month and First In First Out (FIFO) shall apply to the order of consumption.
18. The unused allocated data bundle on \*Unlimited Off-Peak Hours LTE data bundles shall not roll over/carried over once it expires and shall not be transferable.
19. If No modem is bundled with the \*Unlimited Off-Peak Hours LTE Once-off bundles and subscribers will have the freedom to use existing modems or buy a modem that suits their needs but should note that for best experience a Telkom Mobile certified and tested LTE hardware device should be used.
20. A compatible device is required to use \*Unlimited Off-Peak Hours LTE data bundle services. The maximum speed that can be experienced by the subscriber is dependent on the speed specification of the device and the capability of the Telkom Mobile LTE/3G network at any given point in time.

21. A flat rate of R2.77 on per second billing basis will apply for any voice call on \*Unlimited All Hours 10Mbps or 20Mbps and \*Unlimited Off-Peak data bundle service, with exception of emergency services (10111, 10177 and 112) and Telkom helpdesk 081 180 which are free from a Telkom Mobile SIM card.
22. The service is a best-effort service, and no guarantees are provided on availability or throughput.
23. Telkom \*Unlimited Off-Peak Hours LTE Once-Off data bundle is a wireless service and as such is a best effort service with no guarantees on throughput. There are many factors that can affect the speed of the LTE service such as, but not restricted to, signal strength/distance to tower, number of users on the tower, type of service being accessed on the internet and local PC environment.
24. Telkom shall be entitled to adjust the charges levied to a Customer from time-to-time as determined by Telkom, including but not limited to charges reflected under the Contract Tariff Plan(s) within a contract period i.e., fixed term agreement. Changes will be published on the Telkom.co.za website. Changes will only apply to the tariff plan.
25. Prices are valid at date of print. E&OE.

### **Terms and Conditions for Telkom WhatsApp + All-Network Voice Bundles**

1. The Provisioning of the Services remains subject to Telkom Standard Terms and Conditions for the Provision of Electronic Communication Services and Product which may be accessed at <https://group.telkom.co.za/regulatory/terms-and-conditions-mobile.html>The WhatsApp + All-Network Voice bundle will be, subject to a Fair Usage Policy (FUP) as set-out below and will be available to all Telkom Mobile Prepaid, Postpaid, and Hybrid customers, both new and existing from 1 April 2026
2. Customers should check whether they qualify for the offers as set out below by dialing \*180#. In the instance where the \*180# function does not reflect the offers the customer is not eligible.
3. The bundles will be offered as Daily, Weekly, and Monthly denominations:
4. Validity rules:
  - Daily Bundles are valid for 24 hours from activation.
  - Weekly Bundles are valid for 7 calendar days from activation.
  - Monthly Bundles are valid for 31 calendar days from the date of activation.
5. WhatsApp resources will only allow access to the WhatsApp social media platform, for messaging, video and for voice calling.
6. All-Network Voice resources will allow traditional voice calling to national networks service provider numbers such as Cell C, MTN and Vodacom)
7. Any unused resources will not carry over once the included data and voice minutes expire at the specified validity period. The customer will forfeit all unused data and/or voice minutes.
8. Fair Usage Policy (FUP) rules on Unlimited WhatsApp bundles:
  - Unlimited Daily Bundle:  
500MB at full speed

Thereafter, unlimited usage at a reduced speed of 512 Kbps

- Unlimited Weekly Bundle:

1.5GB at full speed

Thereafter, unlimited usage at 512 kbps

- Unlimited Monthly Bundle:

4GB at full speed

Thereafter, unlimited usage at 512 kbps

9. Data transfer and/or voice service will not be applicable for Telkom WhatsApp bundles + All-Network Voice bundles. The bundles' resources are not transferable to other customers and cannot be shared.
  10. Customers can perform balance check by dialing \*188# via USSD (\*188#).
  11. Bundle threshold notifications will be sent to customers when they reach 50%, 80% and 100%.
  12. Order-of-consumption rules will apply. Free resources (e.g., bonus data/promotional bundles) will be consumed first, followed by paid for resources.
  13. Once the WhatsApp + All-network Voice bundle data has been depleted, the data will automatically consume from available data or voice resources or from any other applicable bundle (such as normal All-network Data bundles, Voice bundles etc).
  14. Out-of-bundle (OOB) data rates shall apply on depletion of in-bundle consumption.
  15. Telkom reserves the right to suspend the service in the event of any misuse or abuse of the proposition by the customer.
  16. Telkom reserves the right to amend these Terms and Conditions. Any changes will be published on <https://group.telkom.co.za/regulatory/terms-and-conditions.html> and will be deemed incorporated into the Agreement and binding on the Customer from the date of publication.
- E&OE.

## Terms and Conditions for Telkom Unlimited Voice Bundle

1. The Provisioning of the Services remains subject to Telkom Standard Terms and Conditions for the Provision of Electronic Communication Services and Product which may be accessed at <https://group.telkom.co.za/regulatory/terms-and-conditions-mobile.html> The Unlimited Telkom Voice bundle will be available to qualifying Telkom Mobile Prepaid, Postpaid, and Hybrid customers, both new and existing.
2. Customers should check whether they qualify for the offers as set out below by dialing \*180#. In the instance where the \*180# function does not reflect the offers the customer is not eligible.
3. The Promotional bundles as set-out below will be available from 1 April 2026.
4. Customers will be able to make unlimited voice calls to all Telkom Mobile and Telkom Fixed-Line numbers

5. For avoidance of doubt the voice calls will not apply to any other service provider.
6. The Unlimited Telkom Voice Bundles will, subject to the Fair Usage Policy, be valid for the specified validity period from the time of provisioning and will expire upon the lapse of the applicable validity period.
- 7.

Unlimited Weekend Telkom Voice minutes	Valid for Saturday to Sunday
Unlimited Weekly Telkom Voice minutes	Valid for 7 days
Unlimited Monthly Telkom Voice minutes	Valid for 31 Days

8. Validity rules:
  - The Unlimited Weekend Telkom Voice minutes will be valid from 00:01 Saturday and will expire on Sunday at 23:59.
  - The Unlimited Weekly Telkom Voice minutes will be valid for 7 calendar days from to time of activation.
  - The Unlimited Monthly Telkom Voice minutes will be valid for 31 calendar days from to time of activation.
9. Fair Usage Policy (FUP) rules on Unlimited Telkom Voice minutes:
  - Unlimited Weekend voice Bundle: 1000 voice minutes
  - Unlimited Weekly voice Bundle: 2000 voice minutes
  - Unlimited Monthly voice Bundle: 3000 voice minutes
10. Balance check can be performed by dialling the USSD code \*188#.
11. Voice Bundle threshold notifications will be sent to customers when they reach 50%, 80% and 100%.
12. Order-of-consumption rules will apply. Free resources (e.g., bonus/promotional bundles) will be consumed first, followed by paid for resources. Telkom Voice Minutes will be used for Telkom-to-Telkom voice calls.
13. The Unlimited Telkom Mobile Voice bundle is non-transferable.
14. Telkom reserves the right to suspend the service in the event of any misuse or abuse of the proposition by the customer.
15. Telkom reserves the right to amend these Terms and Conditions. Any changes will be published on <https://group.telkom.co.za/regulatory/terms-and-conditions.html> and will be deemed incorporated into the Agreement and binding on the Customer from the date of publication.

E&OE.



## Terms and Conditions for Telkom All-Network Data plus Free Unlimited Telkom Mobile Voice. (Promotion)

1. The Provisioning of the Services remains subject to Telkom Standard Terms and Conditions for the Provision of Electronic Communication Services and Product which may be accessed at <https://group.telkom.co.za/regulatory/terms-and-conditions-mobile.html>
2. The Promotion Period is valid from 1 April 2026 until 31 August 2026.
3. Telkom Mobile Prepaid, Postpaid and Hybrid customers, both new and existing, who purchase All-Network Data bundles from 150MB +150MB and above during the Promotion Period, will qualify for bonus Unlimited Telkom Mobile voice minutes.
4. Qualifying customers will be able to make unlimited voice calls to all Telkom Mobile and Telkom Fixed-Line numbers
5. For avoidance of doubt the voice calls will not apply to any other service provider.
6. Customers should check whether they qualify for the offers as set out below by dialing \*180#. In the instance where the \*180# function does not reflect the offers the customer is not eligible.
7. The Bonus Unlimited Telkom Mobile Voice is valid for 24 hours from the time of activation and will expire once the validity period ends.
8. Below are select qualifying bundles.

All-Network Data Bundles
All Networks Data Bundles 150MB + 150MB
All Networks Data Bundles 300MB + 300MB
All Networks Data Bundles 500MB + 500MB
All Networks Data Bundles 1.2GB + 1.2GB
All Networks Data Bundles 1,5GB + 1,5GB
All Networks Data Bundles 2.5GB + 2.5GB
All Networks Data Bundles 3.5GB + 3.5GB
All Networks Data Bundles 5.5GB + 5.5GB
All Networks Data Bundles 12GB + 12GB
All Networks Data Bundle 20GB
All Networks Data Bundle 50GB
All Networks Data Bundle 100GB

9. The All-Network Data bundles not listed above will not qualify for the free Unlimited Telkom Mobile Voice bundle reward (e.g., Social Bundles).



10. The Free Unlimited Telkom Mobile Voice bundle will be allocated with each qualifying purchase and will expire after the 24-hour period.
11. Free Unlimited Telkom Mobile Voice bundle shall not be transferable.
12. Balance check can be done by dialling the USSD code \*188#.
13. Bundle voice usage threshold notifications will be sent to customers when they reach, 50%, 80% and 100%.
14. Order-of-consumption rules will apply. Free resources (e.g., Bonus/ promotional bundles) will be consumed first, followed by paid for resources.
15. Telkom will not incur any liability whatsoever for any loss or damage arising from the use of this promotion, whether authorised or unauthorised, including but not limited to losses resulting from virus attacks, security vulnerabilities, or loss of information.
16. Telkom reserves the right to suspend the service in the event of any misuse or abuse of the proposition by the customer.
17. Telkom reserves the right to amend these Terms and Conditions. Any changes will be published on <https://group.telkom.co.za/regulatory/terms-and-conditions.html> and will be deemed incorporated into the Agreement and binding on the Customer from the date of publication.

E&OE.