



## Consumer mobile post-paid campaigns terms and conditions

### General

1. Standard terms and conditions apply and can be viewed at [www.telkom.co.za](http://www.telkom.co.za) (should point to [http://www.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml)).
2. E&EO.
3. Free WiFi is available at Telkom hotspots and a 10GB Fair Usage Policy (FUP) applies.
4. Deals available while stocks last.

### LTE

1. Free devices are subject to signing of a 24-month contract.
2. LTE/LTE-A deals subject to **Acceptable Use Policy** ([http://www.telkom.co.za/about\\_us/regulatory/terms-and-conditions.shtml](http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml)).
3. LTE/LTE-A offers are subject to infrastructure and coverage availability. **Click** to view coverage (<https://secure.telkom.co.za/today/ucm/>).
4. Night Surfer data only available on Telkom LTE and LTE-A network between 12am and 7am.
5. Out-of-bundle rate of R0.29 per MB applies.
6. The Telkom's double data SmartBroadband Wireless offers shall be available on a 24-month contract that includes an LTE WiFi router or LTE-A WiFi router.
7. Telkom reserve the right to throttle and/or shape the traffic of the Double Data SmartBroadband Wireless products in the network peak times between 6pm and 11pm daily.
8. SmartBroadband Wireless subscribers shall be required to link a secondary mobile device to their plan via their My Telkom Mobile account to consume the free WiFi bundle which can only be consumed at a Telkom public WiFi hotspot.

### FreeMe

1. FreeMe product prices, data allocations and benefits are per month.
2. Free texts are subject to an FUP of no more than 50 texts per day.
3. FUP applies on free on-net Telkom-to-Telkom calls at 3 000 minutes per month.
4. FreeMe calls to Telkom numbers include calls to Telkom non-geographic numbers.
5. Deals available to business customers.
6. Free WhatsApp calls are zero-rated, as well as Viber calls. Limited to 2GB per month for calling and messaging using WhatsApp, Viber and BBM platforms. Free calls and data subject to Telkom's FUP. All call usage and data for instant messaging on the unlimited plan are subject to Telkom's FUP.

### **LIT\_music and video streaming**

1. Subscribers shall be allocated an FUP of 10GB of data to stream music from participating music providers. Once the 10GB FUP has been depleted, then data shall be consumed from subscribers' FreeMe inclusive data.
2. The Google Play Store is structured for video and music applications. However, other android applications such as Chrome can be loaded as well. Log into Play Store using the same Google username and password as on your LIT\_TV box. The selected application can be sent remotely to the box. Just search for available devices and select TVB100.
3. Free data is available on Telkom mobile network only. Data is valid per calendar month. No carry over is allowed.
4. Content service provider subscription excluded.

### **In-life tariff migration**

1. Customers that migrate to a higher data/voice bundle will not be charged penalties.
2. Customers will continue with their existing contract period, only their data/voice plan will be upgraded.
3. Customers will retain their device and continue to pay it off monthly until the end of their contract period.