Telkom

Consumer fixed campaigns terms and conditions

General

1. Standard terms and conditions apply and can be viewed at www.telkom.co.za (should point to http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml).
2. Errors and omissions excepted (E&OE).
3. Landline rental excludes voice and fax calls made on the line.
4. Deals are available while stocks last.

Broadband

1. Free devices are subject to signing of a 24-month contract.
2. Telkom Internet Uncapped deals are subject to **Telkom Internet Acceptable Use Policy** (http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml).
3. Home Unlimited products are subject to throttling, refer to the AUP policy.
4. Openserve Fibre: Free devices and fibre installation fee is subject to a 24-month contract.
5. Vumatel Fibre: Free WiFi modem, fibre installation and connection fee is subject to a 12-month contract. The fee includes delivery and is subject to the fibre product remaining active for 12 months. If you cancel your fibre product within 12 months, you will be charged the value of the modem, fibre installation and fibre connection at the time of cancellation.
6. Free calls on Home Unlimited Premium 50/100/200Mbps bundles: Free calls to Telkom fixed and Telkom Mobile numbers.
    7. Telkom Internet uncapped deals are subject to the Telkom Internet Acceptable Use Policy.
8. DSL/Fibre offers are subject to infrastructure and coverage availability. **Click** to view coverage (https://secure.telkom.co.za/today/ucm/).
9. Night Surfer data only available on the Telkom network between 12am and 7am and is applicable to SoftCap bundles.

TI Mobile VAS

1. Telkom Internet and Broadband access customers qualify for the TI Mobile VAS data service, except customers who are on Home Unlimited bundle.
2. The TI Mobile VAS works on the Telkom 3G/LTE network only. **Click** to view coverage (https://secure.telkom.co.za/today/ucm/).