

Black Friday Unlimited VoIP 1 Promotional Subscription Terms and Conditions

1. Overview

This promotional offer is exclusively available to New-to-Franchise (NTF) Telkom Business customers who sign up for a minimum contract term of twelve (12) months. The offer applies to new Unlimited VoIP 1 service activations and supports number porting from other licensed service providers.

2. Promotional Period

This offer is valid for a limited period only, commencing on the 25 November 2025 and ending on 7 December 2025. Telkom Business reserves the right to extend or terminate the promotion at its sole discretion.

3. Eligibility

This promotion is applicable only to New-to-Franchise Telkom Business customers who have not previously subscribed to any VoIP services with Telkom Business under the same legal entity.

Existing Telkom Business VoIP customers do not qualify for this offer.

The offer is only applicable to NTF customers signing a minimum 12-month contract.

Port-in customers must comply with standard number porting regulations and processes.

4. Contract Term

A minimum contract commitment of twelve (12) months is required to qualify for this promotional pricing.

Early termination of the contract will result in applicable early termination fees as per Telkom Business's standard terms.

5. Promotional Pricing

Standard Retail rate, monthly subscription fee: R145.00 VAT Inclusive.

Promotional Retail rate, monthly subscription fee: R99.00 VAT Inclusive for the 12-month contract period.

Upon expiry of the promotional term, the subscription will automatically revert to the prevailing standard retail rate.

6. Scope of the Offer

The promotion applies to the Black Friday Unlimited VoIP 1 subscription service package only.

Bespoke or customized solutions are excluded from this subscription deal.

Offer cannot be combined with any other promotions, discounts, or special pricing agreements.

7. Installation and Activation

Installation, activation, and number porting are subject to Telkom Business's standard provisioning timelines and technical feasibility assessments.

Standard installation fees and requirements apply where applicable.

Number porting is subject to successful validation and approval by the current service provider.

Telkom Business is not liable for delays or rejections caused by third-party operators.

8. Number Porting

Customers wishing to port their existing numbers must ensure their account with the current provider is active and in good standing.

Porting lead times are subject to regulatory processes and may vary.

Telkom Business shall not be held liable for any delays or service interruptions caused by third-party operators.

9. Non-Transferability

This offer is non-transferable and cannot be exchanged for cash, credit, or other Telkom services.

The promotional benefit applies only to the approved business entity and service location.

10. Early Termination

Should the customer terminate the contract before the end of the 12-month term, Telkom Business reserves the right to recover the value of the remaining promotional monthly rental and/or benefits received.

Standard early termination charges will apply.

11. General Terms

Telkom Business reserves the right to amend or update these terms and conditions at any time without prior notice.

All Unlimited VoIP 1 services remain subject to Telkom Business's standard terms and conditions, available at <https://group.telkom.co.za/regulatory/terms-and-conditions.html>

This offer is available while promotional capacity lasts for the period commencing on the 25 November 2025 and ending on 7 December 2025.

Telkom Business's decision regarding all matters related to this promotion shall be final and binding.