Black Friday Social Competition
Terms and Conditions
November 2026

1. Competition Rules:

1.1 This promotional competition **("Competition")** is organized and run by Telkom SA SOC Ltd (Registration Number 1991/005476/30), a listed company duly registered in accordance with the laws of the Republic of South Africa, with its registered address at Telkom Park, The Hub, 61 Oak Avenue, Techno Park Highveld Centurion, Pretoria("Telkom") including its affiliates, partners, associations and agents ("Organizers").

1.2 By entering this Competition all Participants agree to abide by the following competition rules:

2. Competition Period:

2.1. The Competition commences from 13:00 pm on 21 November 2026 and will continue until 23:59 pm on 2 December 2026 ("Competition Period").

2.2 The duration of the Competition may be extended or curtailed at the discretion of the Organizer. Any such amendment will be communicated via Telkom Social Media pages.

3. Who is eligible to win a prize:

3.1 Persons **("Participants")** interested in entering the Competition must:

3.1.1 be a natural person;

3.1.2 be a South African citizen or a permanent resident with a valid identity document or passport and be in South Africa;

3.1.3 be 18 (eighteen) years of age or older

3.1.4 Must have participated in the Competition in accordance with clause 4 below during the Competition Period

3.2 Employees of the Telkom Group and their immediate families, advertising and promotion agencies, distribution partners, associated companies, and outlet owners and their immediate families and staff associated with this Competition are not allowed to enter the Competition.

4. To participate:

4.1 There is no purchase required to enter this Competition. Participation is free. Standard data or network charges for using social media apply at your own cost.

4.2 To qualify, engage with Telkom Influencer content on Facebook, X (Twitter), TikTok, YouTube or Instagram as described in the official social-media post.

4.3 Use the Competition hashtag shown in the post when submitting your entry. Entries must follow the rules on the official post and be submitted during the Competition Period. No late entries will be accepted.

4.4 Participants may only enter once. Multiple entries will result in disqualification of additional entries.

5. Prizes

The prizes comprise of:

One (1) lucky winner will stand a chance to win a Huawei Nova 15 Max.

5.1 Telkom may substitute a prize or part of it for another of equal or greater value if the original is unavailable.

5.2 Prizes are **not transferable**, may not be sold or exchanged for cash, and are not negotiable.

5.3 Winners will be randomly selected from all valid entries received within the Competition Period by no later than 5 December 2026. The draw will be supervised and certified by an independent auditor in accordance with Regulation 11(5) of the Consumer Protect Act ("CPA"). Records will be retained for three (3) years.

5.4 Winners will be notified via private message and must respond with their details **within 5 days**, or the prize will be forfeited and awarded to a runner-up.

5.5 Winners may **decline marketing/publicity use** of their name, photo, or video.

5.6 A winner is not eligible to win another Telkom competition for **12 months**, including entries submitted via other social media accounts or another person's details.

5.7 If an entrant's details do not match those of the claimant, Telkom reserves the right to withhold the prize.

5.8 Telkom will not be responsible or liable for any costs and/or expenses which a winner, or any Participant, may incur during and for the purposes of entering into the Competition, similarly Telkom will not be responsible or liable for charges associated with a winner accepting and/or using a prize, including transport, food, beverages and accommodation.

6. General:

6.1 The Competition rules may be amended during the Competition Period with reasonable notice. Amended rules, once published, are deemed accepted.

6.2 All rules will be interpreted and applied at the sole discretion of Telkom.

6.3. Participants enter the Competition at their own risk and Telkom bears no responsibility or liable for any loss, damage or harm suffered as a result of the participation and/or acceptance and/or use of a prize, or any aspect thereof.

6.4. Telkom reserves the right to cancel the Competition at any time, if deemed necessary in its

opinion or if circumstances arise that are outside of its control and will not be liable to Participants in such event for any cause or action whatsoever.

6.5. Any violation of these rules will result in **immediate disqualification**, with or without notice. Announcement of a winner does not guarantee compliance with these rules. Telkom may disqualify a Participant post-announcement if rules are violated. A copy of these terms and conditions can be found at www.telkom.co.za and/or any of Telkom's social media platforms throughout the period of the Competition.

6.6. The terms and condition applicable to this Competitions will be construed, interpreted, and enforced in accordance with the applicable laws of the Republic of South Africa.

6.7. By entering this Competition entrants signify their consent to be bound by the terms and conditions contained herein.

6.8. We respect your privacy and by agreeing to this Terms and Conditions you voluntarily agree to abide by our privacy policy, which can be viewed at Telkom Group