

Telkom/AA General FAQ's

<p>1. Who can apply for AA subscriptions?</p> <p>Customer must have an active (Existing) Telkom post-paid service to be eligible to purchase AA subscription/s</p>
<p>2. What AA products are available on Telkom?</p> <p>Roadside Assistance Armed Response Home assistance</p>
<p>3. What does roadside assistance include?</p> <ul style="list-style-type: none">• AA Road Patrols (yellow vans) and Battery Services• Locksmith Services c. AA Towing (AA Yellow Tow Trucks)• Contractor Towing (Mechanical and Electrical breakdowns)• AA Accident Towing• AA Taxi After Tow• AA Emergency Medical Rescue
<p>4. What does armed response include?</p> <ul style="list-style-type: none">• AA Armed Response• Panic button device
<p>5. What does home assist include?</p> <ul style="list-style-type: none">• Legal assist• Bail assist• License Renewal and Fines Assist• Pothole Protect
<p>6. Can I add AA while mobile or fixed whilst my account is in arrears?</p> <p>No</p>
<p>7. Can I add AA to a prepaid account?</p> <p>No</p>
<p>8. How do I log my claims?</p> <p>Customer must follow steps provided in the AA terms and conditions found (https://salesfulfillment.telkom.co.za/home-connected/). Telkom will not handle any claims.</p>

9. Will AA subscriptions be prorated? No
10. Where can I subscribe for AA/ Telkom offering? AA subscriptions will only be available on Telkom.co.za
11. Can I take multiple AA subscriptions? Yes, you can subscribe to one AA subscription or a combination of AA subscriptions
12. The system is not allowing me to subscribe to AA subscriptions. This error means you are not eligible to subscribe to this product currently.