



3-Months Fibre Discount Campaign in Openserve Fibre Coverage Terms and Conditions

The provision of Telkom's Broadband Service is subject to Telkom's Standard Terms and Conditions which can be accessed through the link below.

http://www.telkom.co.za/about_us/regulatory/terms-and-conditions.shtml

Telkom Internet products are governed by its Specific Terms and Conditions policies which are.

[Telkom Internet Terms & Conditions](#)

https://www.telkom.co.za/about_us/download/TelkomInternetAUP.pdf

https://www.telkom.co.za/about_us/download/VAS.pdf

1. The promotion will apply to existing Copper/DSL and New to Franchise (NTF) Consumer, SMB, and CSS Gated Community customers.
2. New to Openserve fibre orders placed between 1 August 2024 – 31 October 2024 qualify for the promotion.
3. Customer will enjoy the discount of R115 including VAT for 3 months following installation. Thereafter standard pricing will apply.
4. Pre-orders will qualify for the promotion provided the order is in the system on or before 31 October 2024.
5. Openserve's *Try Before You Buy* (TBYB) customers will qualify for the promotion.
6. DSL customers who migrate to fibre will qualify for the promotion.
7. Telkom Customers moving over from 3rd Party FNO's to take up this offer will qualify for the promotion. No new router will be issued.
8. 3rd party FNO customers will be subject to a 30-day notice period before they can switch to Openserve Fibre.
9. Telkom Easy Connect offers are excluded from the promotion.
10. Switching of services from another Openserve ISP to Telkom will **not** qualify for the promotion.

11. Customers who order and check out online will get the 6% online discount and will not be eligible for this promotion.
12. The promotion will only apply to customers who sign a 12-month contract.
13. Telkom Core and Endless Fibre are provided on 12 months contract. Router and installation are included, this is subject to the fibre service being active for 12 months. Should the service be cancelled prior to the end of the contract term, the pro-rated remaining cost of the installation and router will be charged at the time of cancellation.
14. The Openserve Fibre network coverage can be confirmed on Telkom's website at the following URL www.telkom.co.za/today/ucm
15. Telkom reserves the right to revise tariffs and to vary these terms and conditions at any time. Such changes will be posted on the Telkom website and will be deemed to have been accepted by you if you continue using the services. The obligation therefore is on you, the customer, to review these terms and conditions at regular intervals.
16. Errors and omissions excepted (E&OE).