

**Telkom SA SOC Ltd**

(Incorporated in the Republic of South Africa)

(Registration number: 1991/005476/30)

JSE share code: TKG

ISIN: ZAE000044897

("Telkom" or "the company")

## Notice of annual general meeting

Notice is hereby given to the shareholders of the company ("shareholders") that the 28th annual general meeting of the shareholders ("AGM") will be held through electronic communication at 10:00 (South African time) on Thursday, 10 September 2020.

### The purpose of the AGM is to:

- (a) present to the shareholders the audited consolidated annual financial statements of the company and its subsidiaries ("the Group") for the year ended 31 March 2020, a complete set of which is set out on pages 132 to 141 of the integrated report to which this notice of AGM is attached and a copy of which is otherwise available on the company's website: [www.telkom.co.za](http://www.telkom.co.za);
- (b) present to the shareholders a report of the audit committee on matters which are within the mandate of that committee;
- (c) present to the shareholders a report of the social and ethics committee on matters which are within the mandate of that committee;
- (d) consider all and any matters of or relating to the company which may lawfully be considered and dealt with at the AGM; and
- (e) consider and, if deemed fit, pass, with or without modification, the Ordinary and Special Resolutions of the shareholders of the company set out hereunder.



### Important dates to note

Record date for receipt of notice of this AGM

**Friday, 7 August 2020**

Last day to trade to participate in and vote at the AGM

**Tuesday, 1 September 2020**

Record date to be recorded in the shareholders' register to participate in and vote at the AGM

**Friday, 4 September 2020**

Last day to lodge forms of proxy by 10:00

**Tuesday, 8 September 2020**

AGM held at 10:00

**Thursday, 10 September 2020**

Results of AGM released on SENS

**Thursday, 10 September 2020**

## Voting and proxies at the AGM

1. All shareholders are entitled to electronically attend and speak at the AGM or any cancellation, postponement or adjournment thereof. All holders of ordinary shares will be entitled to vote, using the e-voting facility, on each resolution proposed to be passed at the AGM or any cancellation, postponement or adjournment thereof.
2. A shareholder entitled to electronically attend and vote at the AGM is entitled to appoint one or more proxies (who will not be a shareholder/s) to attend, participate in and vote at the AGM in place of that shareholder.
3. The attached form of proxy is to be completed only by those shareholders who:
  - (a) hold shares in certificated form; and
  - (b) are recorded on the sub-register in dematerialised electronic form with "own name" registration.
4. All other beneficial owners of shares who have dematerialised their shares through a central securities depository participant (CSDP) or broker, and wish to electronically attend the AGM, must instruct their CSDP or broker to provide them with the necessary letter of representation, or must provide their CSDP or broker with their voting instructions in terms of the relevant custody agreement entered into between them and their CSDP or broker. Those shareholders must NOT use the attached form of proxy.
5. In order to use the e-voting facility, members must register, log on and cast their proxy e-votes by following the on-screen prompts, which have been detailed in the e-voting and webcast guidelines attached to this communication. Should members not have access to online channels, please send through the completed proxy form attached to the company's share registrars in South Africa, on or before 10:00 on Tuesday, 8 September 2020.
6. Any shareholder who completes and lodges a form of proxy will nevertheless be entitled to electronically attend, speak and vote at the AGM should that shareholder decide to do so. A summary of shareholders' rights in respect of proxy appointments as contained in section 58 of the Companies Act is set out at the end of this notice.
7. On a poll, every person entitled to vote shall have one vote for every ordinary share held. On a show of hands, each person entitled to vote shall have one vote, irrespective of the number of ordinary shares held.
8. All Ordinary Resolutions required to be passed at the AGM shall be passed by a majority of more than 50% of the voting rights exercised on each such resolution.
9. All Special Resolutions required to be passed at the AGM shall be passed by a majority of at least 75% of the voting rights exercised on each such resolution.

## Electronic participation in the AGM

10. Following the legal restrictions and official advice arising from the COVID-19 pandemic, and in accordance with the provisions of the Companies Act and the company's memorandum of incorporation, the AGM will be conducted entirely through electronic communication. Members who wish to participate in the AGM should connect to the AGM by using the link that will be provided to you by the company's e-service provider. Please refer to the guide on page 148 for further information.

## Ordinary Resolutions:

### Ordinary Resolution Numbers 1.1 to 1.4 – Re-election of directors

Resolved that the following directors shall retire from office at the AGM and, being eligible and having offered themselves for re-election, each by way of separate resolution, be re-elected as directors of the company, in accordance with the company's memorandum of incorporation, with immediate effect:

- 1.1 Mr PCS Luthuli
- 1.2 Ms DD Mokgatle
- 1.3 Mr MS Moloko
- 1.4 Mr LL Von Zeuner

#### **Explanatory notes in respect of Ordinary Resolution Numbers 1.1 to 1.4**

Ordinary Resolution Numbers 1.1 to 1.4 are proposed for re-election of directors of the company. The re-elections will be conducted by way of a series of votes, each of which is on the candidacy of a single individual to fill a single vacancy. The board of directors recommends to the shareholders the re-election of the aforementioned directors. The profiles of the directors standing for re-election are set out in page 96 of the integrated report.

### Ordinary Resolution Number 2.1 – Re-election of director who retires by tenure in terms of the company's memorandum of incorporation ("MOI")

Resolved that the following director, having served on the board for a period in excess of 9 (nine) years, shall retire from office at the AGM and, having been subjected to an independence assessment and the board having been satisfied of his independence, and being eligible, be re-elected as a director of the company, in accordance with the company's memorandum of incorporation (MOI), with immediate effect:

- 2.1 Mr N Kapila

#### **Explanatory notes in respect of Ordinary Resolution Number 2.1**

Ordinary Resolution Number 2.1 is proposed for the re-election of a director of the company who has served in excess of 9 (nine) years. Clause 23.2.2. of the company's MOI stipulates that "any non-executive director holding office for an aggregate period in excess of nine years since his/her first election or appointment, shall retire from office at such annual general meeting (notwithstanding that he/she may have retired from office at the previous annual general meeting in terms of clause 23.2.1.

Following an independence assessment of Mr N Kapila, and the outcome of such assessment having confirmed Mr N Kapila's independence, the board of directors recommends to the shareholders the re-election of the aforementioned director.

The profiles of the directors standing for re-election are set out on page 96 of the integrated report.

### Ordinary Resolution Numbers 3.1 to 3.5 – Election of audit committee members

Resolved that the following independent non-executive directors, each by way of separate resolution, be and are hereby elected as members of the company's audit committee from the conclusion of the AGM until the next AGM of the company:

- 3.1 Mr KA Rayner
- 3.2 Mr PCS Luthuli
- 3.3 Ms KW Mzondeki
- 3.4 Mr RG Tomlinson
- 3.5 Mr LL Von Zeuner

Mr PCS Luthuli and Mr Von Zeuner will be appointed subject to their re-election as directors pursuant to Ordinary Resolution Numbers 1.1 and 1.4 respectively.

The profiles of the directors who are standing for election to the audit committee are set out on page 96 of the integrated report.

#### **Explanatory notes in respect of Ordinary Resolution Numbers 3.1 to 3.5**

In terms of section 94 of the Companies Act, 71 of 2008 (the "Companies Act"), the audit committee is a statutory committee elected by the shareholders at each AGM. In terms of Regulation 43 of the Companies Regulations, at least one-third of the members of a company's audit committee at any time must have academic qualifications or experience in economics, law, corporate governance, finance, accounting, commerce, industry, public affairs or human resource management. The company has established an audit committee which fulfils the functions of an audit committee as contemplated in the Companies Act and the persons nominated to be appointed to the company's audit committee were nominated having considered the requirements of the Companies Act and Companies Regulations referred to herein.

### Ordinary Resolution Numbers 4.1 and 4.2 – Reappointment of PricewaterhouseCoopers and SizweNtsalubaGobodo Grant Thornton as joint external auditors of the company

Resolved that PricewaterhouseCoopers and SizweNtsalubaGobodo Grant Thornton, each by way of a separate resolution, be reappointed as the joint independent registered auditors of the company from the conclusion of this AGM until the next AGM of the company.

- 4.1 PricewaterhouseCoopers as the independent external auditor, represented by Mr S Dikana as the individual designated auditor responsible for the audit.
- 4.2 SizweNtsalubaGobodo Grant Thornton as the independent external auditor, represented by Mr M Hafiz as the individual designated auditor responsible for the audit.

## Notice of annual general meeting continued

### *Explanatory notes in respect of Ordinary Resolution Numbers 4.1 And 4.2*

In compliance with section 90, read with section 92(3) of the Companies Act, PricewaterhouseCoopers and SizweNtsalubaGobodo Grant Thornton are recommended by the audit committee to be reappointed as joint auditors for the financial year ending 31 March 2021 and until the next AGM of the company.

### **Ordinary Resolution Number 5 – General authority for directors to allot and issue and/or grant options over ordinary shares**

Resolved that, subject to the provisions of the memorandum of incorporation (MOI) and the Companies Act, the authorised but unissued ordinary shares in the share capital of the company be and are hereby placed under the control of the directors of the company who are authorised to allot, issue and/or grant options over such ordinary shares at their discretion, subject to the following:

- (a) This authority shall only be valid until the next AGM of the company but shall not endure beyond 15 months from the date of this AGM.
- (b) Ordinary shares issued and allotted in terms of this authority shall not exceed 10% of the number of ordinary shares in issue as at the date of passing this resolution.
- (c) The number of shares to be issued and allotted in terms of this resolution shall not include any shares that may be issued by the company to employees participating in the Telkom SA SOC Ltd Employee Forfeitable Share Plan.

### *Explanatory notes in respect of Ordinary Resolution Number 5*

In terms of clause 9.2.2 of the memorandum of incorporation (MOI), the shareholders may authorise the directors to issue and allot unissued shares or grant options over them as the directors may deem fit (with the effect that any pre-emptive rights that shareholders hold may be waived), subject to the provisions of the Companies Act. The directors wish to be granted authority to allot and issue up to a maximum of 10% of the number of ordinary shares in issue as at the date of passing of this resolution in their discretion. The number of shares to be issued in terms of Ordinary Resolution Number 5 shall not include any shares that may be issued by the company to participating employees in the Telkom SA SOC Ltd Employee Forfeitable Share Plan.

### **Ordinary Resolution Numbers 6.1 to 6.2 – Non-binding advisory endorsement of the Telkom SA SOC Ltd remuneration policy and implementation report for the payment of remuneration for the 2020 financial year**

Resolved that the shareholders hereby endorse, each by way of a separate non-binding advisory vote, the following:

- 6.1 Company's remuneration policy as set out in the remuneration report contained in the integrated report on page 108.
- 6.2 The implementation report as set out in the remuneration report contained in the integrated report on page 126.

### *Explanatory notes for the non-binding advisory endorsement of the remuneration policy and implementation report*

In terms of Principle 14 of the King Report on Corporate Governance™ for South Africa, 2016 (King IV), the company's remuneration policy and implementation report should be tabled for separate non-binding advisory votes at the AGM. The essence of this vote is to enable the shareholders to express their non-binding views on the remuneration policies adopted and implementation thereof.

This non-binding resolution is of an advisory nature only and although the board will consider the outcome of the vote when implementing its remuneration practices, failure to pass this resolution will not legally preclude the company from implementing the remuneration policy and practices as contained in the governance report. Shareholders who wish to raise any concerns or submit any comments to the company on the remuneration policy or implementation report are requested to submit such to investor relations and the Group Company Secretary.

In the case that the company receives 25% (twenty-five per cent) or more votes against either the policy or implementation report, shareholder engagements will be arranged. Such engagement will be communicated in the voting results announcement.

### **Special Resolutions:**

#### **Special Resolution Number 1 – General authority for directors to issue shares for cash**

Resolved that, subject to the passing of Ordinary Resolution Number 5, the provisions of the Companies Act and the JSE Listings Requirements, the directors be and are hereby authorised by way of a general authority to allot and issue ordinary shares in the share capital of the company for cash, on such terms and conditions as they deem fit, subject to the following conditions:

- The general authority granted to the directors shall be valid only until the company's next AGM and shall not extend beyond 15 months from the date on which this resolution is passed.
- The equity securities, must be issued to public shareholders, as defined in the JSE Listings Requirements, and not to non-public shareholders.
- The equity securities which are the subject of general issues for cash:
  - may not exceed 10%, of the company's number of ordinary shares in issue as at the date of the notice of AGM, net of treasury shares (being 49 872 543 ordinary shares in issue);
  - any ordinary shares issued under this authority must be deducted from the number of ordinary shares set out above;
  - in the event of a sub-division or consolidation of issued ordinary shares during the period of this authority, the existing authority must be adjusted accordingly to represent the same allocation ratio.
- The maximum discount at which ordinary shares may be issued is 10% of the weighted average traded price of such ordinary shares measured over the 30 business days prior to the date that the price of the issue is agreed between the company and the party subscribing for the securities. The JSE should be consulted for a ruling if the company's securities have not traded in such 30 business day period.

### **Explanatory notes in respect of Special Resolution Number 1**

The directors wish to be granted authority to allot and issue the ordinary shares of the company that they would be authorised by Ordinary Resolution Number 5 to issue as they in their discretion deem fit, for cash from time to time, subject to the provisions of the memorandum of incorporation (MOI), the Companies Act and the JSE Listings Requirements, in particular section 5.52 of the JSE Listings Requirements. The ordinary shares capable of being issued for cash under this authority effectively represent 10% of the number of ordinary shares in issue as at the date of this notice of AGM, which is significantly lower than the 30% threshold as permitted in terms of the JSE Listings Requirements.

The directors consider it beneficial to obtain the authority to enable the company to take advantage of any business opportunity that may arise in future.

### **Special Resolution Number 2 – General authority to repurchase shares**

Resolved that, pursuant to the memorandum of incorporation (MOI), the company and any of its subsidiaries be and are hereby authorised by way of a general approval to purchase or repurchase, as the case may be, and from time to time, ordinary shares issued by the company from any person, upon such terms and conditions and in such number as the directors of the company or subsidiary may determine, but in accordance with and subject to the provisions of the memorandum of incorporation (MOI), the Companies Act and the JSE Listings Requirements, provided that:

- The general authority granted to the directors shall be valid only until the company's next AGM and shall not extend beyond 15 months from the date on which this resolution is passed;
- Any general repurchase by the company or any subsidiary of its ordinary shares in issue shall not, in aggregate in any one financial year, exceed 10% of the company's issued ordinary share capital at the time that the authority is granted;
- No repurchase or purchase may be made at a price more than 10% above the weighted average of the market value of the ordinary shares for the five business days immediately preceding the date of such repurchase or purchase;
- The repurchase of the ordinary shares is effected through the order book operated by the JSE trading system and done without any prior understanding or arrangement between the company or any subsidiary and the counterparty (reported trades are prohibited);
- The company may only appoint one agent at any point in time to effect any repurchase(s) on the company's behalf;
- The repurchase of shares by the company and/or any of its subsidiaries may not be effected during a prohibited period as defined in the JSE Listings Requirements unless the company has in place a repurchase programme where the dates and quantities of securities to be traded during the period are fixed, i.e. not subject to variation, and have been submitted to the JSE in writing prior to the commencement of the prohibited period. The issuer must instruct an independent third party, which makes its investment decisions in relation to the issuer's securities independently of, and uninfluenced by, the issuer, prior to the commencement of the prohibited period to execute the repurchase programme submitted to the JSE;
- The board of directors resolves to authorise the repurchase, provided that the company and its subsidiaries have passed the solvency and liquidity test and that, since the test was performed, there have been no material changes to the financial position of the Telkom group;
- The general authority may be varied or revoked by Special Resolution of the shareholders prior to the next AGM of the company;
- Should the company and/or any subsidiary cumulatively repurchase and/or purchase, as the case may be, 3% of the initial number of the company's ordinary shares in terms of this general authority and for each 3% in aggregate of the initial number of that class repurchased and/or purchased, as the case may be, thereafter in terms of this general authority, an announcement shall be made in terms of the JSE Listings Requirements;
- Any decision by the directors, after considering the effect of a repurchase of up to 10% of the company's issued ordinary shares, to use the general authority to repurchase shares of the company, will be taken with regard to the prevailing market conditions and other factors;

The directors of Telkom, after considering the effect of the maximum potential repurchase, are of the opinion that for a period of 12 months after the date of the notice of the annual general meeting:

- The company and the Group will, in the ordinary course of business, be able to pay its debts;
- The assets of the company and the Group will be in excess of its liabilities. For this purpose, the assets and liabilities will be recognised and measured in accordance with the accounting policies used in the latest audited annual Group financial statements;
- The share capital and reserves of the company and the Group will be adequate for ordinary business purposes; and
- The working capital of the company and the Group will be adequate for ordinary business purposes.

The following additional information, which appears in Telkom's integrated report, is provided in terms of the JSE Listings Requirements for purposes of this general authority:

- The major shareholders on page 134; and
- The share capital of the company on page 134.

## Directors' responsibility statement:

The directors, whose names appear on page 96 of the integrated report, collectively and individually accept full responsibility for the accuracy of the information pertaining to this Special Resolution Number 1 and certify that, to the best of their knowledge and belief, there are no facts that have been omitted which would make any statement false or misleading, and that all reasonable enquiries to ascertain such facts have been made, and that this Special Resolution contains all required information.

## Material changes:

There have been no material changes in the affairs or financial position of the company since the end of the financial year ended 31 March 2020 and the date of this notice of AGM.

## Litigation statement:

Telkom has filed an appeal to the Constitutional Court against a judgment of the Supreme Court of Appeal. The Supreme Court of Appeal delivered its judgment on 25 March 2020, in which it upheld the Tax Court judgment in favour of SARS on the tax treatment of the loss that arose in a prior year on the sale of a foreign subsidiary. Other than information disclosed in Note 38 - Tax matters, of the annual financial statements, Telkom is not aware of any other matter that may materially affect its financial position.

## Explanatory notes in respect of Special Resolution Number 2

This Special Resolution is proposed to allow the company and/or its subsidiaries, by way of a general authority, to repurchase and/or purchase shares issued by the company.

The existing general authority for the company and/or a subsidiary thereof to repurchase or purchase, as the case may be, shares in the company, granted by shareholders at the previous AGM, is due to expire at this AGM, unless renewed.

The directors have considered the impact of a repurchase of up to 10% of the company's shares, being within the maximum permissible of 20% under the general authority in terms of the JSE Listings Requirements.

The directors have no specific intention, at present, for the company or its subsidiaries to repurchase any of the company's shares but are of the opinion that it would be in the best interests of the company to extend such general authority, and thereby allow the company or any subsidiary of the company to be in a position to repurchase or purchase, as the case may be, the shares issued by the company through the order book of the JSE, should an opportunity present itself where the market conditions and price justify such action.

## Special Resolution Number 3 – Remuneration of non-executive directors

Resolved that the remuneration of the non-executive directors of the company for their services as directors of the company be as set out below with effect from 25 September 2020:

Telkom SA SOC Ltd board	Annual retainer fee R	Annual committee fee R	Special Meeting attendance fee R
Chairperson	1 591 299	–	27 030
Ordinary board member	424 000	–	20 246
International board member	584 908	–	20 246
Special subcommittee		–	20 246
<b>Audit committee</b>			
Chairperson		384 250	
Member		201 400	
<b>Risk committee</b>			
Chairperson		224 932	
Member		134 832	
<b>Social and ethics committee</b>			
Chairperson		231 080	
Member		138 860	
<b>Nominations committee</b>			
Chairperson		153 699	
Member		104 091	
<b>Remuneration committee</b>			
Chairperson		231 080	
Member		138 788	
<b>Investments and transactions committee</b>			
Chairperson		224 317	
Member		138 860	

### **Explanatory notes in respect of Special Resolution Number 3**

In terms of sections 66(8) and (9) of the Companies Act, remuneration may only be paid to directors for their service as directors in accordance with a Special Resolution approved by shareholders within the previous two years and if not prohibited in terms of a company's memorandum of incorporation (MOI). The remuneration of directors for their services is determined from time to time by the directors, considering the recommendations of the remuneration committee. Directors shall also be paid travelling, subsistence and other expenses properly incurred by them in the execution of their duties, including attendance of meetings of directors and of committees of directors authorised or ratified by directors.

The board of directors has considered the remuneration paid to the non-executive directors for the year ending 31 March 2020 and is of the view that, in the best interest of the company, the fees for the non-executive directors will remain the same with the exception of the chairpersons of the board and the investment and transactions committee, whose fees were adjusted by 10% and 5.25% respectively, to align to the market median.

### **Special Resolution Number 4 – General authority to provide financial assistance**

Resolved that the board of directors be and is hereby authorised to cause the company, subject to compliance with the requirements of the memorandum of incorporation (MOI) and the Companies Act, to provide direct or indirect financial assistance, as contemplated in sections 44 and 45 of the Companies Act, including by way of a loan, guarantee, the provision of security or otherwise, to any of its present or future subsidiaries and/or any other company or entity that is or becomes related or inter-related to the company for any purpose or in connection with any matter, including, but not limited to, the subscription of any option, or any securities issued or to be issued by the company or a related or inter-related company or entity, or for the purchase of any securities of the company or a related or inter-related company or entity, for such amounts and on such terms as the board of directors may determine in its discretion. This authority shall continue until the next AGM of the company.

### **Explanatory notes in respect of Special Resolution Number 4**

The board of directors wishes to have the ability to provide financial assistance (by way of a loan, guarantee, the provision of security or otherwise), if necessary, to related or inter-related companies and entities. Furthermore, it may be necessary or desirable for Telkom to provide financial assistance to related or inter-related companies and entities to subscribe for options or securities or purchase securities of Telkom or another company related or inter-related to it. Under sections 44 and/or 45 of the Companies Act, Telkom will, however, require the Special Resolution referred to above to be adopted. In the circumstances and in order to ensure, inter alia, that Telkom's subsidiaries and other related or inter-related companies and entities have access to financing and/ or financial backing from Telkom, it is necessary to obtain the approval of shareholders, as set out in Special Resolution Number 4.

#### **By order of the board**

TELKOM SA SOC LTD

#### **AC Ceba**

Group Company Secretary  
24 July 2020

#### **Registered office**

Telkom Park  
61 Oak Avenue  
Highveld  
Centurion 0157  
South Africa  
(Private Bag X881, Pretoria 0001)

#### **Transfer secretaries**

Computershare Investor Services (Pty) Ltd  
Rosebank Towers  
15 Biermann Avenue  
Rosebank 2196  
South Africa  
(PO Box 61051, Marshalltown 2107)

# Online Shareholders' meeting guide 2020


## Attending the AGM electronically

This year we will be conducting a virtual AGM, giving you the opportunity to attend the AGM and participate online, using your smartphone, tablet or computer.

If you choose to participate online you will be able to view a live webcast of the meeting, ask the board questions and submit your votes in real time and you will need to either:

- a) Download the Lumi AGM app from the Apple App or Google Play Stores by searching for Lumi AGM.
- b) Visit <https://web.lumiagm.com> on your smartphone, tablet or computer. You will need the latest versions of Chrome, Safari, Internet Explorer 11, Edge and Firefox. Please ensure your browser is compatible.





**Meeting ID:**  
**177-209-346**

To login you must have your Username and password which you can request from [proxy@computershare.co.za](mailto:proxy@computershare.co.za)

## Using the AGM online facility:

### Access

Once you have either downloaded the Lumi AGM app or entered web.lumiagm.com into your web browser, you'll be prompted to enter the Meeting ID.

You will then be required to enter your:

- a) Username; and
- b) Password.

**You will be able to log into the site from 10:00, 08 September 2020.**

To register as a shareholder, select **'I have a login'** and enter your username and password.

If you are a visitor, select **'I am a guest'**

As a guest, you will be prompted to complete all the relevant fields including; title, first name, last name and email address.



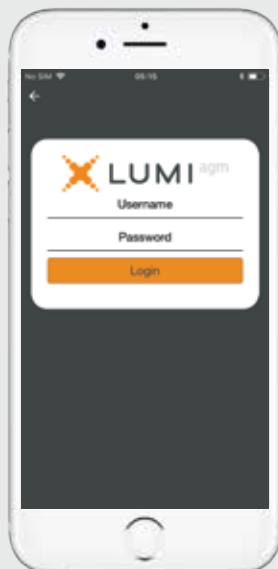
**Please note, visitors will not be able to ask questions or vote at the meeting.**

### Navigation

When successfully authenticated, the info screen will be displayed. You can view company information, ask questions and watch the webcast.

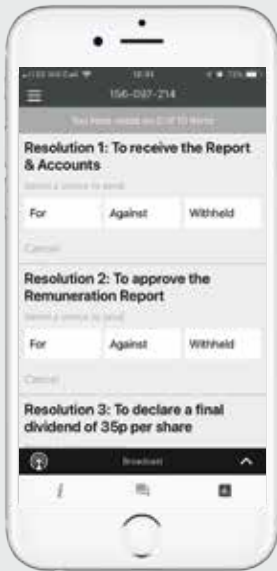
If you would like to watch the **webcast** press the broadcast icon at the bottom of the screen.

If viewing on a computer the webcast will appear at the side automatically once the meeting has started.



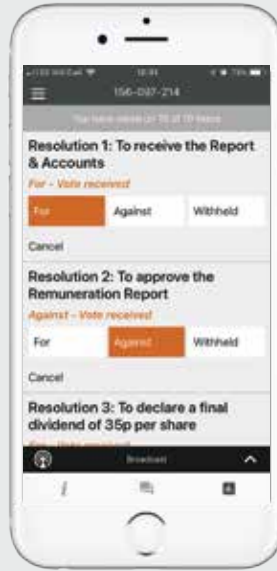
## Voting

The chairman will open voting on all resolutions at the start of the meeting. Once the voting has opened, the polling icon will appear on the navigation bar at the bottom of the screen. From here, the resolutions and voting choices will be displayed.



To vote, simply select your voting direction from the options shown on screen. A confirmation message will appear to show your vote has been received.

To change your vote, simply select another direction. If you wish to cancel your vote, please press **Cancel**



Once the chairman has opened voting, voting can be performed at anytime during the meeting until the chairman closes the voting on the resolutions. At that point your last choice will be submitted.

You will still be able to send messages and view the webcast whilst the poll is open.



## Questions

Any shareholder or appointed proxy attending the meeting is eligible to ask questions.

If you would like to ask a question, select the messaging icon

Messages can be submitted at any time during the Q&A session up until the Chairman closes the session.

Type your message within the chat box at the bottom of the messaging screen.

Once you are happy with your message click the send button.

Questions sent via the Lumi AGM online platform will be moderated before being sent to the chairman. This is to avoid repetition and remove any inappropriate language.



## Downloads

Links are present on the info screen. When you click on a link, the selected document will open in your browser.

Data usage for streaming the annual shareholders' meeting or downloading documents via the AGM platform varies depending on individual use, the specific device being used for streaming or download (Android, iPhone, etc) and the network connection (3G, 4G).

