

31 March 2017

Telkom's Internet customers get free data and can use it wherever they are, on fixed or mobile.

Telkom Internet is offering even more data benefits to its customers. Consumers can stay connected wherever they are with Telkom's Integrated Data Service (IDS), available from 1 April. With IDS, they can access their Telkom Internet SoftCap data bundle from any smart device via a Telkom Internet SIM, even if their DSL service is not working or while on the move, from just R99 a month.

IDS is available as a failover option should a fault interrupt DSL service, but also allows customers to stay connected even while travelling.

In addition, Telkom Internet customers will receive free mobile data every month from 1 April 2017 and this allocation will become the default on all SoftCap and uncapped products.

"As part of our commitment to great customer service, we're always looking for ways to offer consumers the greatest flexibility and the most convenience. We know that consumers want to use their devices wherever they are, so we're introducing new benefits that allows them to access their data on the move and at home," says Attila Vitai, CEO of Telkom Consumer.

Free Mobile Data:

Mobile data allowances will be allocated as per the table below.

Softcap product	Uncapped product	Mobile data p.m.
1GB	1Mbps Uncapped	None
20GB	2Mbps Uncapped	1GB
40GB	4Mbps Uncapped	1GB
100GB	8Mbps Uncapped	2GB
200GB	10Mbps Uncapped	2GB
400GB	20Mbps Uncapped	3GB
600GB	40Mbps Uncapped	3GB
1000GB	100Mbps Uncapped	3GB

Telkom IDS:

IDS is available at an additional subscription and allows consumers to use their full SoftCap data bundles on either fixed or mobile/smart devices. SMBS and enterprise customers can get up to 10 Telkom IDS data SIM cards, while consumer customers get up to five Telkom IDS data SIM cards.

Softcap Bundles	IDS Capability		
DSL Softcap Bundle	Bundle Price excl. IDS	IDS Price	Price incl. IDS
Do Basic (2Mbps + 20GB) + Line	R409	R99	R508
Do Advanced (4Mbps + 40GB) + Line	R559	R149	R708

Do Advanced Plus (8Mbps + 100GB) + Line	R689	R269	R958
Do Premium (10Mbps + 100GB) + Line	R699	R269	R968
Do Elite (20Mbps + 100GB) + Line	R799	R269	R1068
Do Elite Plus (40Mbps + 200GB) + Line	R999	R525	R1524
<i>*1 GB Telkom Internet accounts do not qualify</i>			

Example of SoftCap Business Bundles	IDS Capability		
DSL Softcap Bundle	Bundle Price excl. IDS	IDS Price	Price incl. IDS
TBiz BB Capped Entry (2 Mbps + 40 GB)	R299	R149	R448
TBiz BB Capped Basic (2 Mbps + 100 GB)	R369	R269	R638
TBiz BB Capped Advanced (4 Mbps + 100 GB)	R459	R269	R728
TBiz Capped Premium Plus (10 Mbps + 200 GB)	R799	R525	R1324
TBiz Capped Elite (20 Mbps + 200GB)	R899	R525	R1424
<i>*1 GB Telkom Internet accounts do not qualify</i>			

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ABOUT TELKOM:

Telkom is a leading communications services provider in South Africa. We had consolidated operating revenue of R37.3 billion and normalised profit after tax of R4,052 million for the year ended 31 March 2016. Total assets amounted to R46.8 billion and equity attributable to the owners of Telkom to R26.1 billion as of 31 March 2016. The group generated normalised free cash flow of R3.9 billion for the year ended 31 March 2016.

As of 31 March 2016, we had approximately 3.2 million telephone access lines in service and 1,077,939 ports connected via MSAN access. We offer business, residential and payphone customers a wide range of services and products, including:

- fixed-line retail voice services using PSTN (Public Switched Telephone Network) lines, including ISDN (Integrated Services Digital Network) lines, and the sale of subscription based value-added voice services and calling plans;
- fixed-line customer premises equipment rental and sales services both voice and data needs and these include PABX, Computers, Routers, Modems, Telephone handsets and other ancillary equipment;
- interconnection services, including terminating and transiting traffic from South African mobile operators, as well as from international operators and transiting traffic from mobile to international destinations;
- fixed-line data services, including domestic and international data transmission services, such as point-to-point leased lines, ADSL (Asymmetrical Digital Subscriber Line) services, packet-

based services, managed data networking services and internet access and related information technology services;

- Data Centre Operations includes e-commerce, application service provider, hosting, data storage, e-mail and security services;
- W-CDMA (Wideband Code Division Multiple Access), a 3G next generation network, including fixed voice services, data services and nomadic voice services;
- mobile communication services, including voice services, data services and handset sales through our mobile brand called Telkom Mobile;
- information and communication services including cloud services, infrastructure services, workspace services, global service integration management and hardware and network equipment sales locally, in seven African countries, the UK and Dubai through Business Connexion Group; and
- other services including directory services, through Trudon (Pty) Ltd, wireless data services, through Swiftnet (Pty) Ltd.
- Convergence is one of our key strategic initiatives in building a sustainable future for Telkom. We will lead the provision of converged services in South Africa in support of our mission statement: Seamlessly connecting people to a better life.