

26 August 2016

Telkom increases its reward to R1 million to catch saboteurs.

Telkom today (August 26, 2016) announced it has increased its reward to up to R1 million for information leading to the arrest and prosecution of saboteurs targeting Telkom facilities and its infrastructure around the country.

Since the commencement of the strike by members of the Communication Workers Union (CWU) almost 5 weeks ago, Telkom has experienced an increase in acts of sabotage on its network, especially in Gauteng, Limpopo and the KZN province.

This has had a dire impact on our customers, whose services have been interrupted. Over 60 of our Street Distribution Cabinets (SDCs) have been damaged in the past few weeks and fibre and copper cables cut. While most of our infrastructure has now been fixed, our technicians are working around the clock to ensure that those that remain not fixed are brought back to stream.

We apologise to our customers for the inconvenience caused by this sabotage. We want to address issues of cable theft, sabotage and damage to our network once and for all.

A number of investigations have already been launched into these acts of sabotage, and Telkom expects to be able to announce a number of arrests shortly. However, we wish to call upon all members of the public and our own employees, who have any information or may know the identity of these criminals, to contact the Telkom crime reporting line on 0800 124 000 and become eligible for a cash award.

For further enquiries, please contact:

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ABOUT TELKOM:

Telkom is a leading communications services provider in South Africa. We had consolidated operating revenue of R37.3 billion and normalised profit after tax of R4,052 million for the year ended 31 March 2016. Total assets amounted to R46.8 billion and equity attributable to the owners of Telkom to R26.1 billion as of 31 March 2016. The group generated normalised free cash flow of R3.9 billion for the year ended 31 March 2016.

As of 31 March 2016, we had approximately 3.2 million telephone access lines in service and 1,077,939 ports connected via MSAN access. We offer business, residential and payphone customers a wide range of services and products, including:

- fixed-line retail voice services using PSTN (Public Switched Telephone Network) lines, including ISDN (Integrated Services Digital Network) lines, and the sale of subscription based value-added voice services and calling plans;
- fixed-line customer premises equipment rental and sales services both voice and data needs and these include PABX, Computers, Routers, Modems, Telephone handsets and other ancillary equipment;

- interconnection services, including terminating and transiting traffic from South African mobile operators, as well as from international operators and transiting traffic from mobile to international destinations;
- fixed-line data services, including domestic and international data transmission services, such as point-to-point leased lines, ADSL (Asymmetrical Digital Subscriber Line) services, packet-based services, managed data networking services and internet access and related information technology services;
- Data Centre Operations includes e-commerce, application service provider, hosting, data storage, e-mail and security services;
- W-CDMA (Wideband Code Division Multiple Access), a 3G next generation network, including fixed voice services, data services and nomadic voice services;
- mobile communication services, including voice services, data services and handset sales through our mobile brand called Telkom Mobile;
- information and communication services including cloud services, infrastructure services, workspace services, global service integration management and hardware and network equipment sales locally, in seven African countries, the UK and Dubai through Business Connexion Group; and
- other services including directory services, through Trudon (Pty) Ltd, wireless data services, through Swiftnet (Pty) Ltd.
- Convergence is one of our key strategic initiatives in building a sustainable future for Telkom. We will lead the provision of converged services in South Africa in support of our mission statement: Seamlessly connecting people to a better life.