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Telkom SA SOC Ltd

# Annual General Meeting Guide

for the year ended  
31 March 2024



**Telkom**

# Virtual meeting guide

**Meeting name:**

Telkom SA SOC Ltd AGM 2024

**Date:**

20 August 2024

**Time:**

10:00 (SAST)

**Location:**

BCX Multi-Function Room,  
1021 Lenchen Avenue North,  
Centurion and Online

## Step 1 - Registration Platform

We will be conducting an AGM, giving you the opportunity to attend and participate using a smartphone, tablet, laptop or computer.

### Shareholder

To register for the meeting:

- Visit <https://smartagm.co.za>
- Select the **Telkom SA SOC Ltd** logo
- Select **REGISTER**
- Complete the registration process



ComputerShare will verify the details and will reply via email (please check the spam folder too).

### Guest

Guests do not need to register.  
Please see next section.



## Step 2 - Meeting Platform (on the day of the meeting)/Access

You will be able to view a live webcast of the meeting, ask the Board questions and submit your votes in real time.

To access the meeting platform:

- Visit <https://web.lumiconnect.com/173531300> (meeting ID 173-531-300)
- **ACCEPT** the Terms and Conditions

The latest version of Chrome, Safari, Edge or Firefox is required.

**Please ensure the web browser is compatible.**

### Shareholder

In the "Meeting Access" email, look for the unique login credential (it will be sent from [smartagm-sa@lumiengage.com](mailto:smartagm-sa@lumiengage.com)).

To access as a shareholder:

- Select "**I am a Shareholder**"
- Enter the **username**
- Enter the **password**



Computershare will verify the details and will reply via email (please check the spam folder too).

### Guest

To access as a guest:

- Select "**I am a Guest**"
- Enter "**First name**", "**Last name**" and "**Email**" address



## Meeting Platform / Features

### Navigation

When successfully authenticated, the home screen will be displayed. You can view company information, ask questions, view relevant documents and watch the webcast.

Note:

- Guests will only have access to some features.
- The broadcast screen will either appear on the right (laptops and computers) or at the bottom of the screen (smartphones and tablets). Once the meeting starts, the broadcast will start automatically. If the broadcast does not appear automatically, contact the support team.

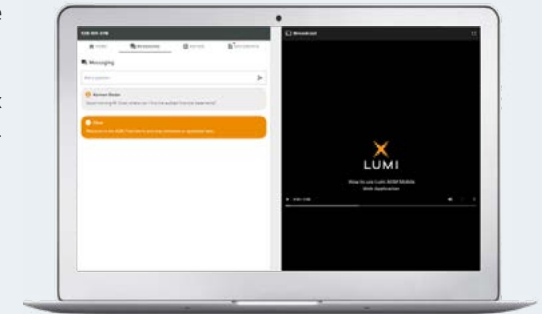


### Messaging

The **MESSAGING** icon can appear on the navigation bar at the top of the screen. In this section, you can ask questions and comment on items discussed at the meeting and view your and other participating members' questions and comments.

To ask a question or comment, select the **MESSAGING** icon.

Type your message within the chat box and then press send (the arrow button).



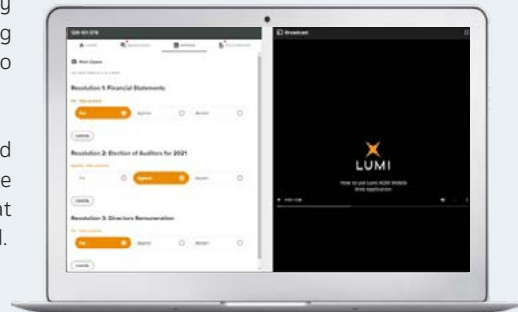
### Voting

Once the poll/s has opened, the **VOTING** icon will appear on the navigation bar at the top of the screen. From here, resolutions or motions will be displayed.

To vote, select the **VOTING** icon and select your voting direction from the options shown on screen. A confirmation message will appear to show your vote has been received.

If you wish to change your vote, simply select an alternate choice while the voting is open or select cancel if you wish to cancel your vote.

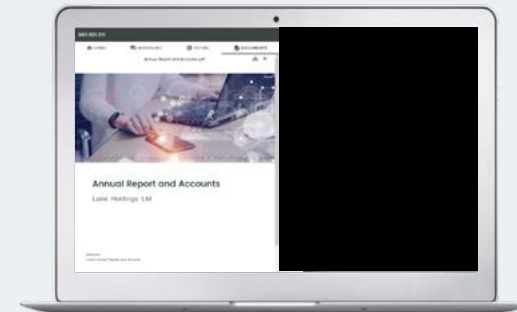
Once opened, voting can be performed at anytime during the meeting until the Chairperson closes the voting. At that point, your last choice will be submitted.



### Documents

If there are documents pertaining to the meeting, the **DOCUMENTS** icon will appear on the navigation bar at the top of the screen. You can view, download and print the pdf documents.

Select the **DOCUMENTS** icon and then select the document.



Email [smartagm-sa@lumiengage.com](mailto:smartagm-sa@lumiengage.com) if you require any technical assistance.



## Administration

### Company registration number

1991/005476/30

### Head office

61 Oak Avenue  
Centurion, 0157

### Postal address

Telkom SA SOC Ltd  
Private Bag X881  
Pretoria, 0001

### Telkom register helpline

0861 100 948

### Group Company Secretary

Ephy Montlhamme  
Tel: +27 12 311 0110  
secretariat@telkom.co.za

### Investor relations

Nondyebo Mqulwana  
Tel: +27 12 311 1041  
telkomir@telkom.co.za

### Auditors

PricewaterhouseCoopers Inc.  
4 Lisbon Lane, Waterfall City  
Jukskei View, 2090  
Tel: +27 11 797 4000

### Transfer secretaries

#### Computershare Investor Services

##### Proprietary Limited

Rosebank Towers  
15 Biermann Avenue  
Rosebank, 2196  
Private Bag X9000,  
Saxonwold, 2132

### Sponsor

#### Nedbank Corporate and Investment Banking

##### a division of Nedbank Ltd

135 Rivonia Road  
Sandown  
Sandton, 2196

### United States ADR depository

#### The Bank of New York Mellon

##### Shareholder Relations Department

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Shareowner-svcs@bankofny.com

**Telkom**  
Consumer



**BCX**



**Gyro**